# Tips for Recycling

Castle Hills has an efficient, highly inclusive recycling program and residents are encouraged to participate! Recycling is easy to do at home by placing the accepted items in your blue recycle bin (or other approved container) and place it out for collection on your designated day. In order to assist and to identify the "Do's" and "Don't's" of recycling, a new section was added to Chapter 36.

- 1) Recyclable materials is defined as single-stream recyclable items including; aluminum cans, cardboard carton, paperboard, glass bottles and jars, junk mail magazines, newspapers, office paper, paper cardboard/dairy/juice containers, phone books, plastic bottles/containers (numbered 1-7), tin or aluminum cans.
- 2) Garbage, leaves, brush, construction, and hazardous waste materials shall not be mixed with recyclable materials.
- 3) Acceptable recycling materials shall be placed in a blue recycling bin or a container not to exceed 32-gallons and clearly marked with an upper-case letter "R". Recycling materials shall not be placed in plastic bags.

# Garbage Collection Schedule

The Sanitation Department provides GARBAGE collection twice per week; LEAF/BRUSH collection once per week; RECYCLING collection once per week; <u>LEAF BAGS and/or BRUSH will not be collected on holiday weeks.</u>

For more information on our garbage collection for the holidays, please call our Public Works Office at (210) 293-9676.

# For More Information

Please see our City website for additional information https://www.cityofcastlehills.com/2219/Recycling-Services If you need direct assistance from our Public Works Office, please call (210) 293-9676

# Frequently Asked Questions for Garbage, Brush, and Recycle

#### When should I place my containers out for collection?

Garbage containers shall not be placed curbside or in the right-of-way for collection before 7:00 a.m. on day of collection. All containers must be removed day of collection

#### Where can I get a recycle bin?

If you do not have a blue recycling bin, you may purchase one at City Hall for \$10 (\$15 including a lid.). You may also use your own 32-gallon empty can as a recycling container. Clearly label the container "RECYCLE" (or a large "R") and place it out at the curb or in the alley on collection day. If you would like to purchase a recycle bin, please call 210-293-9675.

#### Why can't plastic bags be utilized for recycling?

The City contracts with Waste Management for recycling and use of the landfill for trash. Waste Management landfill does not accept plastic for recycling. We encourage residents to recycle, if you are wondering what is recycling or how to recycle properly, please use the link to Waste Management: https://www.wm.com/us/en/recycle-right/recycling-101.

#### How Many Bags of Leaves Can I Set Out?

Residential leaf collection is restricted to <u>TEN</u> 32-gallon size trash bags of leaves. All leaves must be bagged in 32-gallon trash bags (black or clear plastic) and placed neatly together on easement at the curb or in the alley for pickup. Do not include any other items with the leaves (garbage, brush, recycling, or hazardous waste) or the bags will <u>NOT</u> be picked up. If more than <u>TEN</u> bags are placed out at any one time, the bags will <u>NOT</u> be picked up. Leaf bags with mulch or leaves, must not exceed 40 lb. weight limit.

#### Why did I receive a door hanger?

This notice is a friendly reminder of a potential code violation and when it must be remediated.



# Overview

Castle Hills is a great place to live. It's a city known for its distinct and vibrant neighborhoods, deep sense for community spirit and friendliness, and its exceptional city services. Among them are the garbage, brush/leaf, and recycling collections provided by our Public Works Department.

This includes 2x a week garbage pick-up, 1x a week brush/leaf collection, and 1x a week recycling. These services are provided by city employees who staff the collection trucks, rather than relying on automated collection, so that residents receive personalized attention. As a result, our sanitation services are unique to the surrounding municipalities. The City of Castle Hills provides an array of sanitation services and we strive to provide exemplary municipal services.

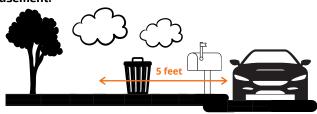
To ensure the quality of our collection services and for the safety of our Public Works crews, the city has specific weight and size requirements that are outlined in the City of Castle Hills Ordinance Chapter 36, Solid Waste. You can help maintain the caliber of our services by following a few simple rules.

## 4 Easy Steps For Garbage and Brush Collection **Services:**

1) Each household may have up to (3) trash cans. Trash cans are limited to 32-gallon size. As a reminder, please place lids on trash cans to protect from wildlife.



2) Containers should be less than 5 ft from curb at the city easement.



3) 3 piles of brush, no more than the equivalent of (3) 32gallon garbage cans. It is against City ordinance to place debris for service on street.



4) Residential leaf collection is limited to 10 32-gallon size yard or leaf bags per collection (clear or black).



# LET'S GET BACK TO THE BASICS OF SINGLE STREAM RECYCLING!

# These items can be recycled:



#### **PLASTICS**

Recycle plastics #1 thru #7. Look on the bottom of containers for a number inside the recycling arrows.



### METAL CANS, ALUMINUM FOIL, **ALUMINUM FOIL PANS**

Recycle all food and beverage metal cans - steel, tin, bi-metal and aluminum.



## CARDBOARD, NEWSPAPER, AND **MAGAZINES**

You can also include newspaper inserts, catalogs, paperback books, phone books & brochures.



#### PAPER FOOD CONTAINERS

Recycle food boxes including: juice boxes, egg, ice cream & milk cartons, and cereal & pasta boxes.



#### **PAPER**

Recycle envelopes, office paper, junk mail, greeting cards & file folders.

# These items cannot be recycled:

Plastic Bag

Plastic Food Wrappers

Plastic without Numbers

**Greasy Food Containers** Food or Liquid Waste

Yard Waste

Construction Debris

Scrap Metal

Hazardous Waste

**Flectronics** 

Cables or Batteries

Diapers

Tissue

Bio-hazardous Waste

Light Bulbs

Ceramics

Dishes or Mirrors

Hoses

Toys

Clothes Shoes

Tools

Plastic Straws

Styrofoam

To-Go Lids

**NO Green Waste** 

**Holiday Decorations** 



**NO Food or Liquids** 



NO Clothing, Furniture, & Carpet



NO Bags - Plastic or Paper, **Bagged Recyclables or Film** 

Empty recyclables directly into your bin.



**NO Batteries** 



**NO Shredded Paper** 

**NO Foam Cups or Containers** 

\*All recycling must be placed out for collection before 7 a.m. on the day of service. Do not mix recyclable items with garbage, leaves or other materials.

\*Do not mix garbage, leaves, brush, or construction materials with recyclables.

\*Recyclables must be loose, not placed in bags.