



Create Castle Hills

Determining Our Future Excellence

“The success of the development and growth of our City cannot be credited to any one person. Each person who has served the City, each resident that has lived here has contributed to our success in one way or another.”

- Leonard Yeckel, First Mayor of Castle Hills

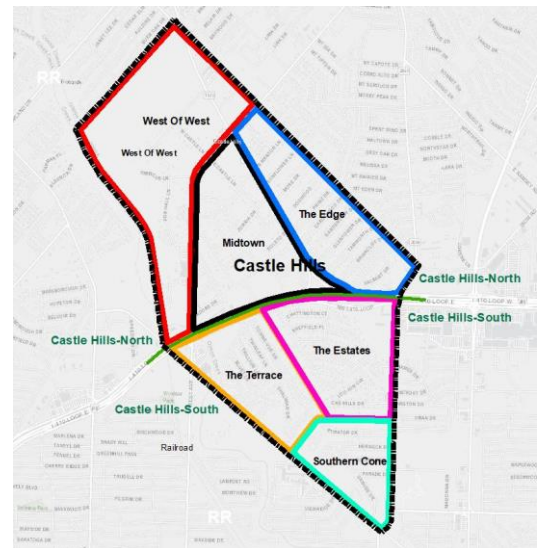
The City of Castle Hills has undertaken a review of its Master Plan and a subcommittee of the Parks Commission has been appointed for this purpose. The Comprehensive Plan Advisory Committee (CPAC) would like input from citizens and businesses regarding some specific questions. To facilitate discussions CPAC has identified two large areas and six unique neighborhoods in our city. They are as follows:

TWO AREAS:

1. **SoLo** – All of the area South of Loop 410
2. **NoLo** – All of the area North of Loop 410

SIX NEIGHBORHOODS:

1. **The Estates** (in SoLo) – Area bounded by Loop 410, Honeysuckle, Blanco, and Cas-Hills
2. **The Terrace** (in SoLo) – Area bounded by Loop 410, Honeysuckle, and Jackson-Keller to Antler
3. **Southern Cone/SoCo** (in SoLo) – The remainder of the area in SoLo from Antler South
4. **West of West/WoW** (in NoLo) – All of the area West of West Ave around to Loop 410
5. **Mid-Town** (in NoLo) – Area bounded by Loop 410, NW Military Dr, and West Ave
6. **The Edge** (in NoLo) – Area bounded by Lockhill-Selma, NW Military Dr, and West Ave



In addition to collecting information from this survey via paper and an online form found on the City’s website; there will be a series of Area, Neighborhood, and Town Hall meetings to gather input and share developments and potential or concept plans with residents and businesses.

Your participation and comments on this survey and at any meetings are key to the success of the *Create Castle Hills* process! Please know that only one response is necessary from each household or business so that we do not have duplicate responses and *it is not necessary to identify yourself*, however, the demographic information is very important for CPAC. The input received will help CPAC formulate a vision for the City of Castle Hills and its economic growth which will be presented to the Mayor and City Council for adoption.

Please return the survey to:
Castle Hills City Hall
ATTN: Comprehensive Plan Advisory Committee
209 Lemonwood, Castle Hills, Texas 78213
by February 15, 2021.



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Resident and Business Survey

PART A: DEMOGRAPHICS

The purpose of acquiring demographic information is to learn more about our citizens in order to make the plan's recommendations better geared toward specific needs.

1. Are you a Resident (Renter), Business, or both of Castle Hills? _____
2. Based on the following six neighborhoods (1-6 below), in which area do you live/work? _____
 1. **The Estates** (in SoLo) – Area bounded by Loop 410, Honeysuckle, Blanco, and Cas-Hills
 2. **The Terrace** (in SoLo) – Area bounded by Loop 410, Honeysuckle, and Jackson-Keller to Antler
 3. **Southern Cone/SoCo** (in SoLo) – The remainder of the area in SoLo from Antler South
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3. How many people presently reside in your home?
Adults (18 and over) _____ Children (under 18) _____
4. Of the children, how many are:
Infant / Pre-school (0-4) _____ Middle school (11-14) _____
Elementary school (5-10) _____ High School (15-18) _____
5. Of the adults, how many are:
18 – 24 years old _____ 55 – 64 years old _____
25 – 34 years old _____ 65 – 74 years old _____
35 – 44 years old _____ 75 – 84 years old _____
45 – 54 years old _____ 85 years old or older _____
6. How long have you lived in Castle Hills? _____
7. Do you own your home? _____ Do you rent? _____
8. What is the age of your home? 1-10 yrs _____ 11-35 yrs _____ 36-60 yrs _____ over 60 yrs _____
9. If you decide to sell your home because “I don’t need all that space or for any other reason,” would you still like to live in Castle Hills? *Please circle: YES or NO*
10. Do you know of any property or residence in Castle Hills which you think should be designated a “Historic Property?” Give the location and explain why you think the property is historic. _____

11. Do your children attend public, private, or home school? _____



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Questions 12 through 16, please answer YES or NO

12. Do you recycle? _____
13. Do you attend or belong to a church in Castle Hills? _____
14. Have you attended a City Council meeting in person, via ZOOM, or by other electronic media in the past two years (24 months)? _____
15. Have you attended an event sponsored by the City in the past three years (36 months)? _____
16. Have you attended an event at The Commons in the past three years (36 months)? _____

PART B: COVID-19 PANDEMIC

The purpose of gathering COVID-19 information is to get a sense of how deeply the pandemic has impacted our citizens. The data may help formulate recommendations that would help our City better prepare for an emergency of this kind in the future.

Questions 17 through 21, please answer YES or NO

17. Has your family (or others in your household) been affected by the COVID-19 pandemic? _____
18. Has your immediate family been negatively affected financially? _____
19. Has your immediately family's health been affected by COVID-19? _____
20. Are you comfortable with in person meetings using recommended health protocols? _____
21. Do you prefer to attend meetings via ZOOM or video conference? _____
22. Do you have any other comments about the COVID-19 Pandemic that you would like to share? _____

PART C: NEIGHBORHOOD DISCUSSION

This purpose of this section is to provide information that is specific to each neighborhood which will allow the comprehensive plan committee to make recommendations for the City as a whole and for each neighborhood.

23. What do you love about your area/neighborhood of the City of Castle Hills?

24. What do you see as the biggest threat to your area/neighborhood of the City of Castle Hills?



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25. What do you want to preserve and/or improve within your area/neighborhood of the City of Castle Hills? _____

26. What would you like to see preserved or improved about our city generally? _____

PART D: CITY SERVICES

These questions will help the committee evaluate our current City services with an eye towards making recommendations in the plan regarding how to improve/change services to meet the needs of the City.

On a scale of 1 to 10 (1 as lowest and 10 being highest), how would you rate the following:

27. Castle Hills Police Department: _____

28. Castle Hills Fire Department: _____

29. Code Enforcement: _____

30. Garbage Collection: _____

31. Recycling Collection: _____

32. Brush Collection: _____

33. Street Maintenance: _____

34. Street Lighting: _____

35. City Services Overall: _____

36. Is there a service the City of Castle Hills does not provide that you would like to see added to the services offered to residents and businesses?

37. How could City services be improved? _____



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PART E: LAND USE AND ZONING

The purpose of these questions is to get a sense of where citizens stand on potential changes to the zoning code or other City ordinances.

38. Do you believe that commercial property values are higher than residential property values?

Please circle: YES / NO

39. What changes do you think should be made to our zoning regulations to preserve existing neighborhood characteristics or to encourage desirable growth? _____

40. What types of special uses or variances (if any) should be favored to encourage growth in Castle Hills? _____

41. What guidelines should be established for granting Special Use Permits or variances to our zoning regulations? _____

42. What rules or guidelines should be established for application review by the Architectural Review Board? _____

43. What guidelines or limitations should be established for review of or granting of variance applications to the Zoning Board of Adjustment? _____



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PART F: FUNDING OF SERVICES

The purpose of these questions is to find out citizens' desires with respect to economic development options and funding methods for substantial projects. Responses will help the committee make recommendations that are in line with citizen preferences.

Circle the letter of each form of development you support - multiple responses are encouraged.

44. Which of the following forms of economic development do you support for your area, neighborhood, and/or the City of Castle Hills as a whole?

- a. Commercial Development:
 - i. Retail businesses,
 - ii. Restaurants,
 - iii. Hotels,
 - iv. Professional Office Development (e.g., offices for doctors, accountants, software developers, and other professionals), or
 - v. Other: _____

 - b. Residential Development:
 - i. Creation of rules governing redevelopment of residential areas of a specific size using Planned Unit Developments,
 - ii. Garden Homes,
 - iii. Condominiums/Townhomes,
 - iv. Apartments,
 - v. Other: _____

 - c. Management/Limitation of Non-Profit Development as might be allowed by law (e.g., churches, schools, and other organizations that do not typically pay property taxes or otherwise contribute monetarily to the costs of running our city. Non-profits occupy about 25% of our total land area and the city loses about \$1.5 million in annual property tax revenue because of their non-profit status.)

 - d. Bond Election

 - e. Certificates of Obligation

 - f. Property Taxes

 - g. Other (Please explain): _____
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PART G: OTHER INFORMATION

These questions will help the committee understand citizens' overall vision for our City and will identify citizen preferences regarding infrastructure and other improvements.

45. In your opinion, which is a higher priority (*circle one*):

- a. Infrastructure Maintenance, or
- b. Improvements to the City and/or City Services?

46. Please provide any additional information that you think would be helpful in creation of a vision for the City and the creation of the Create Castle Hills comprehensive plan. _____

OPTIONAL:

Name: _____

Address: _____

Phone: _____ E-mail: _____

**Would you like to help the Comprehensive Plan Advisory Committee in some capacity?
YES / NO**

**For more information about the planning process contact:
Comprehensive Plan Advisory Committee c/o City Hall
209 Lemonwood Drive | Castle Hills, Texas | 78213
Phone: 210.342.2341 | Fax: 210.342.4525**