



The Castle Hills **Reporter**

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MESSAGE FROM THE MAYOR



As mayor, I occasionally get asked about the city charter. Castle Hills does not have a city charter. When I was elected to city council, I quickly learned that there are two categories of cities in Texas: home rule and general law. Castle Hills is a Type A general law municipality.

Leon Valley has a city charter. Any city over 5,000 population can hold a voter referendum and adopt a home rule charter. The charter document establishes the city's governmental structure and details the powers and duties among the various departments and branches of the government.

Castle Hills does not have a population of 5,000 or greater, so we remain a Type A general law city. All general law cities are required to operate in accordance with specific state statutes that govern the powers and duties of the municipal government. Most of these powers are found in the Texas Local Government Code. The City of Castle Hills was created by incorporation papers which were filed with Bexar County and established the boundaries of the community.

I also receive calls from citizens asking who their council member is. The governing body of a Type A general law city is known as the "city council". State law establishes the 5 council members and 1 mayor as the governing body. Castle Hills council members are serving in Places 1 -5, but the City of Castle Hills is not divided into wards. The council members serve "at-large" representing all the citizens in Castle Hills and not just specific wards or "districts". If you have an idea or concern, you can contact any council member or the mayor.

I have also encountered the question "What does the mayor do?". The Type A general law city form of government has two options for the operations of the city. The first being a mayoral form of government where the mayor is the chief executive officer. The mayor oversees the day to day operations of the city in addition to presiding over the council meetings. The city manager form of

government moves the administration of the city to the city manager. The city manager is similar to the chief executive officer of a corporation who reports to the board of directors or in this case the city council. The city council creates the policies of the city and the city manager tackles day-to-day operations such as, the management of city personnel, enforcement of ordinances, budget preparation, and managing the city's funds. Castle Hills has a city manager form of government.

That was a bit of a wordy answer to the question of "Where is the city charter?" If you would like additional information on how municipal government is organized and operates, check out the Texas Local Government Code at: <https://statutes.capitol.texas.gov/>

I hope this brief explanation aids you in understanding how city government functions. I understand that rules and order protect us as a civilization, but I know in my heart that communities are built by one person taking the time to serve another. In 1984, the Nobel Peace Prize was awarded to Archbishop Desmond Tutu for his anti-apartheid and human rights work. Archbishop Tutu through difficult times and years of political turmoil and unrest in South Africa never stopped believing in doing good through service and acts of humanity. I find hope and inspiration in his words – "Do your little bit of good where you are; its those little bits of good put together that overwhelm the world."

Each of us can do a little bit of good to help a neighbor, a friend, or even a stranger. Together we make a community and can change the world.

Have a wonderful summer!

Timothy A Howell
Mayor City of Castle Hills Texas
210-535-9094
mayortimhowell@gmail.com

CITY COUNCIL

Tim Howell
Mayor

Clyde R. McCormick
Place 1

Maretta Scott
Place 2

Amy McLin
Place 3

Lesley Wenger,
Mayor Pro-Tem, Place 4

Douglas Gregory
Place 5

CITY STAFF

Ryan Rapelye
City Manager, (210) 293-9673

Minerva Gonzales
City Secretary, (210) 293-9681

TBD
Finance, (210) 293-9674

Darrell Dover
Fire Department Chief
(210) 342-2341, ext. 217

Johnny Siemens
Police Department Chief
(210) 342-2341

Rick Harada
Public Works & Animal Control
Department Director
(210) 293-9676

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POLICE CALL 911**

Non-emergency (210) 342-2341

Monthly Meetings
All meetings are held at
City Hall unless otherwise posted.

City Council
2nd and 4th Tuesdays, 6:30 p.m.

Architectural Review Committee
1st Wednesday, 7:00pm
Upon Request

Board of Adjustment
4th Monday, 5:30 p.m.
Upon Request

Zoning Commission
1st Tuesday, 7:00pm
Upon Request

Crime Control & Prevention District
3rd Monday, 5:30pm
As Needed

MESSAGE FROM THE CITY MANAGER

By Ryan D. Rapelye, City Manager



How a culture functions and the role of effective planning are two vital elements to any organization's foundation.

As I had mentioned in my May article, I spent the first couple of month's observing and evaluating the current practices and/or processes within the organization and working with current staff to understand what they perceive as their roles and responsibilities in the organization. The City of Castle Hills has very good employees who are knowledgeable, talented and dedicated to their respected positions within the organization. Although a certain culture is currently in place, I believe this needs to be fine-tuned to ensure City services and capital improvements projects are optimized.

A culture in any organization involves a standard for behavior and the underlying shared values which aid in maintaining those standards. The idea of changing an existing culture involves leadership; whether this is from the top of the organizational chart or from a select group inside the organization who decides current practices and processes are in need of fine-tuning. This process establishes a new vision in order to carry out and instill the new values for the organization. In my experience in working with other cities, I have been a part of assisting in the development to change a culture in which current practices were evaluated, reviewed

and modified to benefit the organization as a whole.

In any organization, teamwork is a must. I want to ensure we as staff work collectively and it is important to the operations and/or implementation of all City services. Our elected officials, myself as City Manager, and professional staff must work together as a team for the benefit of the community. As a team, we need to work collectively with others, foster the need to bring employees together who have different talents, skills and knowledge to accomplish the multi-services performed throughout the City's organization. Small cities inherently have the disadvantage of being only one deep in the organizational chart. As a result, this provides added pressure on staff to cross-train, develop competency in multiple skill sets and remain current on projects and practices of other areas of the City government.

Along with teamwork, I am hoping to further instill goals such as an ongoing review of City services and the need to examine best practices to ensure continuous improvement. I would like to focus on customer service in which staff is customer driven and exceeding citizens expectations. Other goals to strive for, as it relates to continuous improvement, is our need to be data focused and make sure staff is collecting and analyzing relevant and/or factual information to develop options

for effective recommendations. A final goal would be to ensure employee involvement and allow a process for staff to be engaged in order to contribute their knowledge and ideas.

Effective planning plays a vital role, as I mentioned in the May article the need to develop a strategic plan and a multi-year infrastructure plan for the organization. The strategic plan will assist with knowing the destination and/or vision for our community and develops a defined roadmap to get us there. This plan will help translate the community's vision and City Council's goals for the organization which ultimately enables the organization to better serve the community. Over the last few months, I have been working with Councilmembers McIn and Scott along with Police Chief Johnny Siemens on this draft document which outlines a mission and values which focuses on a set of priorities for this roadmap. I am hoping this will be presented for full review by the City Council in July.

As a part of effective planning, I am hoping to work with City Council on the development of a 5-year capital improvements plan. A capital improvement plan (CIP), or capital improvement program, is a short-range plan, which identifies capital projects and equipment purchases. A CIP provides a planning schedule and identifies potential options for financing the plan. The City has already developed a city-wide drainage study which identified potential drainage projects throughout the City. Additionally, the City previously performed a roadway evaluation

Continued on page 10>>

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COUNCIL COMMENTS

CLYDE R. McCORMICK

PLACE 1



I'm Happy the election is over. Though I haven't quite figured out whether my friends should offer their "Congratulations" or their "Condolences"! My thanks and appreciation go to all those who

supported me, walked to pass out literature, helped with signs, made donations and wished me well. There is no way I could have succeeded without a lot of help. So Thanks!, again.

Have to say, though, that I am saddened by the level of vituperation, insult, misrepresentation and just plain nastiness that came out during the election. Some folks seem to have something bad to say about most everyone. I wish I could adequately convey my hope for good manners and civil discussion to prevail.

My first month has been pretty busy. Two Council meetings. I have taken two tours with Mr. Rapelye and Mr. Herada- one tour of the Public Works facilities and the Animal Shelter. Seem to be a lot of good things going on. The second tour was of our streets with special attention to our drainage problems. Still a lot of things that need to be done there.

On June First I attended the meeting of the Technical Review Committee of the the Alamo Area Metropolitan Planning Organization(AAMPO). The AAMPO is an area planning group that controls hundred of millions in State and Federal money to be used for roads and transportation. The Technical Review Committee is a sizeable group of traffic engineers and analysts, headed this year by a TXDOT engineer, who review plans and proposals for spending all that money. They present the plans to the Transportation Policy Board who makes the final decisions as to how the money will be spent. The decisions are guided by a ten year revolving long term plan that is updated quarterly. They consider new proposals every two years. The votes in the MPO are heavily slanted toward VIA and San Antonio (three votes each). Several small groups /cities have one vote each, like Greater Bexar County Council of Cities,

"The statements and facts contained in newsletter articles from the Mayor and City Council Members are their own personal views and should not be considered official city sponsored statements or facts and should not be relied upon as such."

Boerne, San Marcos, and Northeast Partnership. What little representation we have is currently through the Greater Bexar County Council of Cities. So we are a pretty (very!) small player. I spoke to a staff member about the proposed Honeysuckle closure during the meeting, and was assured that TXDOT would not go against the County Judge, meaning Nelson Wolffe, who wrote a letter campaigning against the closure. I have still not seen anything official about the cancellation of the Honeysuckle closure plan. SO for the present, keep writing and calling your state Representatives and Senators. I plan to attend the next meeting of the Transportation Policy Board later this month.

Also, last week I visited Shavano Park with City Manager Rapelye, Diane Pfeil and Jana Baker to get an orientation about their road maintenance program. The Shavano Park City Manager, Mr Bill Hill, was extremely well prepared and very articulate. I can't say enough about his willingness to be helpful and hospitable to us during our visit. My sincere thanks to Bill and the Shavano Park Public Works folks. Now all we have to do is figure out what we might be able to use from their program to help our program.

Finally, just last week, I attended the Alamo Area Council of Governments'(AACOG) class for newly elected officials. This was a full day of academic classes in the various laws applicable to city government. Looks like AACOG is a tremendous resource for small cities like ours. I hope to follow up with more AACOG programs.

MARETTA SCOTT

PLACE 2



I hope this article finds that everyone had the chance to celebrate a Happy 4th of July. A day that with family and friends we come together in unity to appreciate the great country that we live in and

rejoice that we have a voice in our local, county, state and even on a national level where every citizen has the ability to be heard.

I encourage every citizen here in Castle Hills to get involved with our city. Come to our city council meetings and sign up for "Citizens to be Heard" you can speak on any non-agenda item. That is

any topic that concerns you about our city. Let your voice be heard.

I encourage citizens to get a copy of the City Council Agenda packet it is available at 5pm the first and third Friday of the month on the city website and if you do not have a computer, call or drop in to city hall. They can arrange for you to get a copy the following Monday morning.

Look at the items on the Agenda, do a little independent research and then when you are at a Council Meeting sign up to speak about an item that concerns you. Let the council know if you are for or against the item. If you don't know what the item is about come and listen to the council explain the item and debate the merits of the issue.

I understand that at the end of a long day it is hard to get back out and go to another meeting. I understand a lot of people do not like "politics". I understand sometimes the issues can sound confusing.

I also understand that if we do not speak, we are letting others speak for us. If we do not stand up, others are standing up in our place. If we do not participate, others participate for us.

Speak up, stand up and participate. Please, be a voice and help Castle Hills move forward into the 2020s prepared to continue to be the great place that it is to live.

Thank you,
Maretta Scott
Alderman Place 2, City of Castle Hills

AMY McLIN

PLACE 3



As a follow up to the February 3, 2018 Strategic Planning Retreat, Dr. Lewis tasked two Aldermen to work with staff to develop a strategic plan for the city using the focus areas of concern which were identified by the attendees.

Alderman Scott and I have met several times with Chief Siemens, Chief Dover, and our City Manager, Ryan Rapelye, to prepare a draft Strategic Plan for the City of Castle Hills.

We have taken the information from the February meeting and we have developed it into a comprehensive document that sets out our City Mission Statement (which has already been adopted by Council), a Community Vision, Core Values, Organizational Values, and seven Strategic Planning Focuses. For each of the seven focus areas we have organized them as a goal followed by a set of objectives and action items. Each action item is then coded according to the different focuses of the goal so that staff, council,

<<Continued from page 4

and citizens can easily see and monitor our City's progress. Further, we have gone back and reviewed the Bexar County Hazard Mitigation Plan which was adopted by Council last year in order to make sure that we are complying with the implementation requirements of that document.

Mr. Rapelye's experience with other cities has been invaluable in this process! We look forward to sharing this document with citizens and Council once the draft has been finalized by our committee. As a City, we need a roadmap and a Strategic Plan that will help us accomplish both our short and long term goals and help us track our progress along the way.

If you have any questions, or if I can be of assistance, please do not hesitate to contact me.

Amy M. McLin
Alderman, Place 3

LESLEY WENGER

Mayor Pro-Tem, PLACE 4



Honoring Mayor Marcy Harper

At our first regular Council Meeting after last month's election, Councilman Skip McCormick and I introduced a resolution

to rename the Castle Hills Animal Shelter for former Mayor Marcy Harper who passed away, unexpectedly, on April 4, 2018.

Marcy served as Mayor of Castle Hills for 8 years from 2003 to 2011, the second longest Mayoral term in our history. Below is the body of the Resolution which passed unanimously. In discussing this renaming with citizens, many have expressed the desire to contribute to the cost of the plaque to be placed on the shelter, which will include some of the wording in the Resolution. A suggestion has also been made that there should be signage across the top of the building with

the shelter's new name, but that has not yet been approved.

If you wish to make a donation, checks should be made out to: Marcy Harper Plaque and mailed to Castle Hills City Hall, 209 Lemonwood Drive, Castle Hills, TX 78213.

Resolution

WHEREAS, the City of Castle Hills operates an animal shelter to help ensure the health safety and well-being of residents and their pets by taking in stray animals which are loose within the city; and

WHEREAS, Former Mayor Marcy Harper worked tirelessly to ensure animals in the care of the City of Castle Hills have a clean, safe, secure and temperature-controlled environment, thereby causing, through her efforts, the construction in 1999 of the Castle Hills animal shelter; and

WHEREAS, Marcy Harper helped to support the shelter by raising money through private donations and by holding several yard sales over the years at her home with contributions and help from residents throughout Castle Hills, with all of the proceeds going to the shelter; and

WHEREAS, the Castle Hills animal shelter relies heavily on donations; and

WHEREAS, Marcy Harper sustained community awareness for the Castle Hills animal shelter throughout her life; and

WHEREAS, Marcy Harper devoted herself to finding homes for all of the stray animals in the shelter; and

WHEREAS, Castle Hills' residents knew they could call on Marcy Harper for help with their pet problems, or with catching strays, at any hour of the day or night; and

WHEREAS, Marcy Harper's enduring generosity, care and compassion for the animals of Castle Hills deserves long-overdue recognition;

Therefore, be it resolved by the city council of the city of Castle Hills, Texas, that:

In honor and memory of Marcy Harper, the Castle Hills animal shelter shall be renamed the Marcy Harper Animal Shelter. Furthermore, a permanent

plaque commemorating Marcy Harper's commitment to the animals shall be affixed to the facility as a reminder of Marcy's devotion to the animals, as well as to the Castle Hills' pet owners, that brought her much joy in her lifetime.

Duly ordered and approved by the City Council of the City of Castle Hills, Texas, this 12th day of June 2018.

Lesley Wenger, Place 1
(210) 377-3636
wengertx@satx.rr.com

DOUGLAS GREGORY

PLACE 5



I want to first thank the citizens of Castle Hills for a huge vote of confidence by overwhelmingly returning me to the City Council. For the first time in many years I feel that substantial

positive change will be enacted during the next two-years.

Change is a hard concept for some to swallow. Strong push-back from those who oppose change has quickly and loudly asserted itself. This will not deter me from advocating ideas that I believe will help Castle Hills and its residents.

Castle Hills is only around 4,100 persons, land locked and yes generally speaking, a fixed tax base. How we spend our tax money is very important to the long-term health of the City. There are so many basic problems that need addressing. The anger of those who were on the losing side in the last election should simmer down and be replaced with positive suggestions.... that would be a great start. However, I have only two-years to help steer Castle Hills in a different direction. I intend to make the most of this time. I will not have the answers for everything and I will make mistakes but for the sake of Castle Hills future I must try.



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COUNCIL MEETING

HIGHLIGHTS



April 30, 2018 City Council Special Meeting

Council approved hosting the First Annual Citywide Garage Sale with permit fees to be donated to animal control with the date being set for June 1-3.

Ordinance No. 2018-04-30-A, Amending the City of Castle Hills Code of Ordinances, Sec. 1-17 "General Penalties" by adding a provision requiring a mandatory court appearance for second time violators of certain types of criminal ordinances was approved.

Ordinance No. 2018-04-30-B, Amending the City of Castle Hills Code of Ordinances, No. 2017-08-22-A, "Schedule of Fees" for Various City Permits, Licenses, and Services was approved.

May 8, 2018 City Council Work Regular Meeting

Acknowledgements:

- Welcome Newly Appointed City of Castle Hills Police Officers Jalen Brady and Garrett Earlywine.
- Proclamation for Lupus Awareness "PURPLE RIBBON DAY" on Friday, May 18, 2018.

Council approved items:

Minutes for Meetings held on Special Meeting and Worksession held on March 27, 2018.

Acceptance of the Fiscal Year 2017 Audit and the Annual Financial Report Prepared by Armstrong, Vaughn, & Associates, P.C.

Ordinance No. 2018-05-08-A, Amending the Fiscal Year 2018 Budget to Purchase the Incode "Finance and Personnel Management Module" an Integrated Government Software from Tyler Technologies, in the Amount Not to Exceed \$31,500.00; and Authorize the City Manager to Sign the Agreement.

Resolution No. R18-05-08-A, Authorizing the City Manager to Transfer the \$36,426.00 to the Supplemental Street and Drainage Maintenance Fund Also Known as Fund 22.

Resolution No. R18-05-05-B, Declaring Support of the Redevelopment of the Wedgewood Building Located at 6701 Blanco Road, Castle Hills, Texas.

Postponed Items to a future date

Public Hearing and Act Upon a Zoning Commission Recommendation to Deny the Removal of the Word "Existing" from Section 50-497(a) (5) of the Zoning Code which currently states (a)(5) Day Nurseries, Preschools or Kindergartens in Conjunction with an Existing Public, Private or Denominational School having a Curriculum Equivalent to Grades 1 through 12 of a Public School.

May 15, 2018 City Council Special Meeting

Oath of Office Newly Elected Members of Council
Clyde "Skip" McCormick, Place 1
Lesley Wenger, Place 4

Re-Elect Douglas Gregory, Place 5

Council approved items:

Ordinance No. 2018-05-15-A, Canvassing the Election Returns and Declaring the Official Results of the May 5, 2018, General Election to Fill Places 1, 4, and 5 on the Castle Hills City Council.

Ordinance No. 2018-05-15-B, Canvassing the Election Returns and Declaring the Official Results of the May 5, 2018, Special Election to Re-Authorize the Sales and Use Tax to Provide Revenue to Maintain/Repair Municipal Streets.

May 29, 2018 City Council & Zoning Commission Special Joint Meeting

Council approved items:

By majority vote (3-2), the Council accepted the Zoning Commission's Recommendation from May 1, 2018, to deny The French School of San Antonio application to amend the Zoning Code with no further considerations.

June 12, 2018 City Council Regular Meeting

Acknowledgements:

- Recognition of Shannon Parker's promotion to Chief Dispatcher.
- Recognition of Corporal Tony Crawford as Castle Hills Officer of the Year.

Council approved items:

- Crime Control Prevention District (CCPD) Board of Directors Recommendation to Approve Ordinance No. 2018-06-12-A, Amending Fiscal Year 2018 Budget to Purchase Police Department Radios, Line Item 50-00-8116 (Radios), in an Amount Not to Exceed \$110,000.00, with a \$90,000.00 Transfer-In from the CCPD Fund Balance.

- Ordinance No. 2018-06-12-B, Clarifying the Mayor's Authority as Manager of City Property Limited to Usage and Preservation of Assets in Emergencies and City Council's Authority for Approval of Physical Modifications and Security Procedures.

- Ordinance No. 2018-06-12-C, Amending the 2018 Budget to Prohibit Funding or Payment from 2018 Funds or Authorizations to Pay Amounts not Due and Owing Until 2019, City Manager shall Explore Termination of the Software as a Service Agreement with Tyler Technologies, dated May 14, 2018.

- Ordinance No. 2018-06-12-E, Freezing Full-Time, Part-Time and Contract Hiring and Position Changes in all City Departments, Except Police and Fire, Until October 15, 2018; Unless Sooner Resolved by Council.

- Ordinance No. 2018-06-12-F, to Require Passport Staff to Prepare and Present a Business Plan for Council Review at the First Council Meeting in July 2018; In addition, Passport Staff will Prepare a Sunset Review Report of the Passport Operation by the City

<<Continued from page 6

Council during the First City Council Meeting in June 2019.

- Resolution No. R18-06-12-A, appointing Lesley Wenger to serve a one-year Term as Mayor Pro-Tempore.
- Resolution No. R18-06-12-B, renaming the Castle Hills Animal Shelter as the "Marcy Harper Animal Shelter" with an Appropriate Plaque for which Private Donations may be used.

The City Council Meeting Schedule for the Development and Adoption of the FY2019 Budget.

Tues. 24 July Special Council Meeting - 1st Budget Workshop

Tues. 31 July Special Council Meeting 2nd Budget Workshop

Wed. 8 Aug. Special Council Meeting - 3rd Budget Workshop

Tues. 14 Aug.* Regular Council Meeting - Possible Budget Workshop

Tues. 21 Aug.* Possible Special Council Meeting - Budget Workshop

Tues. 28 Aug. Special Council Meeting & Budget (1st Tax Hearing)

Tues. 11 Sept. Regular Council Meeting (1st Reading Budget, 2nd

Tax Hearing)

Tues. 18 Sept. Special Council Meeting (2nd Reading Budget, Adopt Budget, Levy Tax Rate by Resolution & take record vote)

* Proposed dates for Extra Budget Workshops if needed.

EMERGENCY VEHICLES ON THE SIDE OF THE ROAD

In Texas, we do a lot of driving to get us to and from our destination. While we are driving it is not uncommon for emergency vehicles to pass us on the roadway. Sometimes they are heading to an emergency and sometimes they are headed to the hospital. Most drivers already know when they see or hear an emergency vehicle approaching they should move to the side of the road and let the emergency vehicle pass. But what do you do if you see a police officer who has pulled over another driver for a traffic violation, or if there was a motor vehicle collision and there are fire trucks, police cars, and an ambulance with their lights flashing? Did you know there is a law that requires you to either move over one traffic lane or slow to 20 miles per hour under the posted speed limit while you are passing the emergency vehicle? If the posted

speed limit is 20 miles per hour or less then you are required to slow down to 5 miles per hour.

This law took effect on September 1, 2003 to help protect emergency personnel from being injured while they are on the side of the roadway. In 2011, the Texas Legislators extended the law to include tow truck drivers who are helping distressed motorists and in 2017 the Texas Legislators extended the law to include employees of the Texas Department of Transportation (TXDOT) who are working on our roadways. The penalties for violating this law range from a class C misdemeanor and a fine of \$1.00 to \$200.00, or if you violate the law and it results in property damage the fine can increase up to \$500.00, if bodily injury occurs the violation becomes a class B misdemeanor.



While you are driving on the roadways always be courteous to emergency personnel and either move over a lane of traffic or slow down. Their lives depend on it.

As always, Drive Safe!

Tina Zelenak
Court Clerk

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HEAT-RELATED EMERGENCIES

Hello everyone,

It's the middle of Summer, which means for most of us, it's the dog days of summer: it's hot, the kids aren't quite back to school yet, and the AC bill is through the roof! One thing to remember during the dog days of summer is how to prevent, identify and treat heat-related emergencies.

What are Heat-Related Emergencies?

Heat-related emergencies occur when a person's body is unable to cool itself through sweating and heat loss into the air. It is most common when a person becomes dehydrated, and there is high temperature with high humidity and no breeze. The people most at risk are those who work or exercise outdoors in the heat, such as athletes, laborers, and soldiers, or those who have poor tolerance to heat, such as the elderly, the very young, alcoholics, or people who are obese or have medical problems.

It's key to recognize a heat-related emergency and treat it before it becomes life-threatening. There are 3 types of heat-related emergencies, each heat-related condition is progressively more serious.

1. **Heat Cramps:** Painful muscle cramps in the abdomen, arms and legs, usually during strenuous activity; heavy sweating.

Treatment of Heat Cramps:

- Stop activity and move to a cool location
- Drink sports drink, or water if the others are not available.
- Gently stretch and massage muscles.

2. **Heat Exhaustion:** Sweating; thirst; pale, cool skin; weakness; headache; dizziness; nausea; vomiting; muscle cramps develops when you ignore early signs of heat-related emergency or illness. Conditions can worsen quickly.

Treatment of Heat Exhaustion:

- Stop activity and lie down in a cool location
- Remove clothing
- Cool the person (cool water bath, spray, fan)
- Drink sports drink, or water if the others are not available.

3. **Heat Stroke:** The body can no longer control its temperature; the body temperature rises rapidly. This is a life-threatening emergency.

Signs and Symptoms of Heat Stroke:

- High body temperature.
- Dry or moist, flushed skin.
- Confusion, dizziness.
- Slurred speech.
- Seizures. Severe headache. Fast breathing and pulse.
- Unresponsiveness.

Treatment of Heat Stroke:

- Call 9-1-1 (activate EMS).
- Quickly cool the victim by immersing in water up to neck; spraying, sponging or showering with cool water; placing ice packs against the groin, armpits and sides of the neck.

Prevent heat-related emergencies by planning ahead. It's easy to overlook what you'll need for a day's trip but planning ahead can prevent you from becoming a statistic. Every year, around 1,500 people die in the U.S. from heat-related emergencies. When it's hot and humid out and you know you'll be outdoors, do yourself and your loved ones a favor by planning ahead. This can be as simple as packing water or sports drinks, a hat, and an umbrella. Take frequent breaks in the shade or indoors. Have a safe and happy summer!



Chief Darrell Dover
Castle Hills Fire Department



GREETINGS FROM YOUR DISPATCHERS!

We are the center of the hive of your emergency services. We are here 24/7, 365 answering emergency (911) and non-emergency (210-342-2341) calls for police, fire, ems, public works, animal control and code compliance. We also handle radio transmissions for police officers, firefighters and code compliance. For example, when an officer checks out on a traffic stop we're checking the license plate and the driver's license to make sure they're not wanted. We work behind the scenes coordinating any and all resources you need for your particular call. Whether that be a comforting voice to a scared child, helping reconnect you with a lost pet or sending help to you when your vehicle breaks down on the side of the road. We enter stolen items or missing people into state and national systems and assist first responders and detectives with their paperwork. We monitor cameras and request any additional resources when needed

like tow trucks or mutual aid from other cities. Multi-tasking is a major component of what we do. It's not unheard of for us to have 911 in one ear, the administrative phone in the other, and talk to officers over the radio all at the same time.

Since we're local, we also know our city. We're familiar with our residents, businesses and landmarks allowing for more personal and efficient service. Many of you are familiar with Glenda who is always willing and ready to lend an ear. Dimitrius or Jake might have sent an ambulance to check on your loved one. Or perhaps you have spoken with Travis or Chris about a suspicious vehicle. (It is always a good idea to report any suspicious activity.) Valorie may have assisted you with a records request. We are the voice behind the radio and the phone helping to keep your first responders and our residents safe.

Yours in service,
Shannon Parker
Communications Supervisor



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<<Continued from page 3

that can be used as the bases to identify roadway projects. CIPs build on the foundation of a resourceful, knowledgeable staff and ultimately allows the staff to realize the goals established within the CIP. A properly focused culture brings to fruition through planning improved City services, a healthy positive team environment within the ranks of city staff and creates a forward moving community. The 2018-19 budget process, presents an opportunity for development of a CIP and a time for fine-tuning the culture at city hall. The City intends to request a proposal from one of our City Engineers to assist with the development of this much needed plan. In other words, the foundation for a CIP is at our fingertips. As City Manager, I feel Castle Hills is poised to move forward with the proper culture and a strong foundation.

The City has also been engaged with the Alamo Area Metropolitan Planning Organization (AAMPO), as well as the Bexar Regional Watershed Management (BRWM) group, to identify potential revenue sources for future capital projects. I believe it is important the City of Castle Hills work with our regional partners to communicate the needs of our City and to leverage and/or partner to address any current and future needs of our community. I believe intergovernmental cooperation is essential in working with our regional partners.

Moving forward, adding goals to the current culture and effective planning are two vital elements and will assist us in the continual development and can be a cornerstone for our organizational structure for the City of Castle Hills.



Greetings from the Castle Hills Woman's Club. Since its founding in 1952, the Castle Hills Woman's Club has been a multigenerational collaboration of dedicated women who have contributed their time and talents toward countless civic, charitable and social projects in the City of Castle Hills.

We are currently working on programs to start our 66th year, which will begin in September. Our current motto is "Good Works. Good Friends. Good Times." Dues are only \$25.00.

If you are interested in obtaining more information about joining our wonderful club or have any other questions, please feel free to email me at barnesrus@sbcglobal.net or castlehillswomansclub@gmail.com

Bernie Barnes
President - CHWC



THINK TWICE ABOUT DECIDING TO VAPE

The debate on the health risks of vaping and e-cigarettes is lighting up. The Food and Drug Administration (FDA) has introduced a number of new regulatory rules against e-cigarettes retailers. San Francisco is moving toward a ban on the sale of flavored



vaping products, as well as conventional menthol cigarettes. While the industry isn't supposed to sell e-cigarettes to minors under the age of 18 their use has taken off among teens. According to FDA more than two million middle and high school students are users of e-cigarettes products.

The Centers for Disease Control (CDC) warn that most e-cigarettes contain nicotine, which is highly addictive and has known health effects. Nicotine can damage adolescent brain development, which continues into the early to mid-20s. In addition, acute nicotine exposure can be toxic. Children and adults have been poisoned by swallowing, breathing, or absorbing e-cigarette liquid through their skin or eyes. The FDA collects information to identify safety problems with the use of e-cigarettes and vaporizers. E-cigarette batteries have caused fires and explosions resulting in serious injuries. Most explosions occur when batteries are being charged.

At one time cigarette manufactures were allowed to broadcast false claims and downright lies about the health effects of their products in magazines and on radio and TV. Remember "Nine out of ten doctors report finding no adverse health effects for people smoking Luck Strike Cigarettes for thirty days or more." A number of new products, based on electronic tobacco are being advertised, using claims that may be far from the truth. An example of claims being made by the vaping industry: "It can refresh the smokers and satisfy their smoking addiction, making them happy and relaxed so as to relief the suffering of quitting smoking."

The Food and Drug Administration (FDA) has sent warning letters to E-Cig Technology firms stating, "As presently labeled and promoted, these products violate provisions of the Federal Food, Drug, and Cosmetic Act and are unapproved new drugs." The FDA has also requested these E-Cig Technology firms to provide information on product testing and procedures used to prevent microbiological contamination and to determine proper storage conditions.

If you are presently addicted to smoking tobacco products, e-cigarettes may be of help in quitting. Ask your family doctor for advice. If you are presently not a smoker think twice about vaping and using e-cigarettes, they may just lead to a lifelong dependence on nicotine.

Homer Emery, RS
Health Inspector



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and now you're injured.**

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*Department of CHRISTUS Santa Rosa Hospital – Medical Center, that has proudly earned Magnet Status.



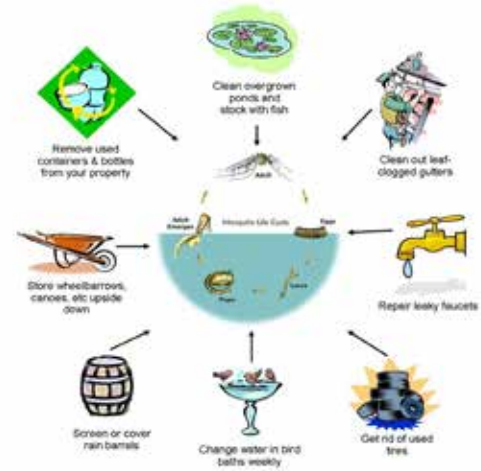
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 Texas Commerce Insurance – Insurance Agency
 Limmer Hair Transplant Center – Medical Hair Restoration

ANNIVERSARIES:

1 year - Michael Kelly – Fire Department
 5 years – Robert Trojcak – Fire Department

Code Enforcement



Zika virus, West Nile virus, and many other mosquito borne illnesses are a very real problem and could come from your yard. Please do your part in preventing standing water on your property including swimming pools, pet dishes, wading pools, and even small amounts of water in a flower pot saucer. It only takes a few drops of water for a mosquito breeding ground.

Thanks for doing your part to keep Castle Hills a safe and enjoyable place to live.

L. Zamarron
 Code Enforcement



HAPPY BIRTHDAY, AMERICA!

AMERICA	BALD EAGLE
BARBEQUE	BILL OF RIGHTS
CONSTITUTION	FIREWORKS
FLAG	FOURTH OF JULY
FREEDOM	INDEPENDENCE DAY
LIBERTY BELL	NATIONAL ANTHEM
PATRIOTIC	RED WHITE AND BLUE
STARS	STAR SPANGLED BANNER
STATUE OF LIBERTY	STRIPES
UNCLE SAM	WHITE HOUSE

C G Y U B T S F E S Z L Y J A J T S E B
 U O W C E A R R K R G F C G M W T E U I
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 F O U R T H O F J U L Y U H M Y A F H F

ANSWERS on page 15>>

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SPRAINS & BROKEN BONES CHEST
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CITY SNAPSHOTS



S Parker Promotion

Congratulations to Shannon Parker on her promotion to Communications Supervisor, we wish her the best in her new role.



Crawford Officer of the Year

Corporal Tony Crawford was recognized for being named CHPD Officer of the Year and for his nomination as Outstanding Law Enforcement Officer by the San Antonio Chapter of ASIS.



End of School

The Castle Hills Community Organization hosted the Mayor's End of School Picnic in the Commons on Wednesday, May 30th with a water slide, inflatable obstacle course, snacks, safety information, and lots of good old fashion fun!



Cest la Vie ribbon cutting

Owner Karine Meunier cuts the ribbon at the grand opening of Cest la Vie French Bakery located at 8055 West Avenue, Suite 107.



Spoon Ribbon Cutting

Mayor Howell and the Castle Hills Woman's Club celebrate the opening of Spoon Eatery with owners David Barquet and Paola Tort at 8055 West Avenue, Suite 125



Thrive Ribbon Cutting

Dr. Greg Dutson join City Manager Ryan Rapelye, City Council Members McLin and Scott for the grand opening of Thrive Head and Spinal Care which opened at 1901 NW Military Highway, Suite 107.



Mayor Dover End of School

Mayor Howell and Chief Dover enjoy some shade at the CHCO Mayor's End of School Picnic in the Commons.



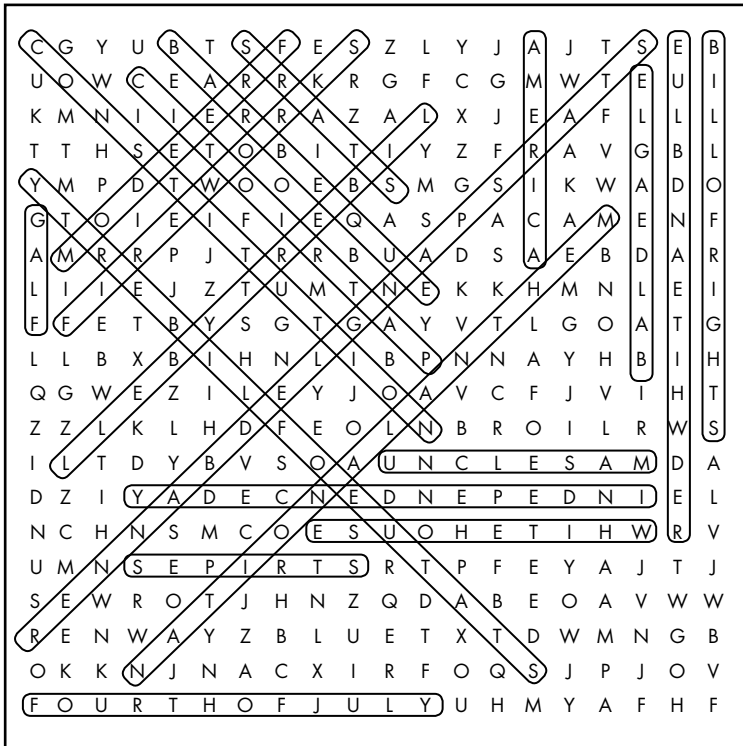
Over the Top Cakes

Jean Iennaco with Over the Top Cakes had cupcakes for kids to decorate and devour at the End of School Picnic.



Court PD End of School

Police Chief Siemens looks on as Christina Zelenak, CH Municipal Court Clerk hands out goody bags with child safety information at End of School Picnic.



HAPPY BIRTHDAY, AMERICA!

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CONSTITUTION	FIREWORKS
FLAG	FOURTH OF JULY
FREEDOM	INDEPENDENCE DAY
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