

November / December 2024



The Castle Hills Reporter

A bi-monthly newsletter for the residents of the City of Castle Hills published by Neighborhood News, Inc.

CITY COUNCIL

JR Trevino Mayor
Jason Smith Place 1
Denise Haley Place 2
Kurt May Place 3
Jack Joyce..... Mayor Pro Tem,
 Place 4
Beth Daines Place 5

CITY STAFF

Ryan Rapelye
 City Manager, (210) 293-9673

Nichole Heinrich
 City Secretary, (210)293-9681

Nora Davis
 Finance, (210) 293-9674

James “Jim” Ladewig
 Fire Chief
 (210) 342-2341, ext. 217

Police Chief
 Vacant

Rick Harada
 Public Works & Animal Control
 Department Director
 (210) 293-9676

**ALL EMERGENCIES, EMT,
 FIRE
 & POLICE CALL 911**

Non-emergency (210) 342-
 2341

Monthly Meetings

All meetings are held at
 City Hall unless otherwise
 posted.

City Council
 2nd Tuesdays, 6:30 p.m.

**Architectural Review
 Committee**
 1st Wednesday, 7:00 p.m.
 Upon Request

Board of Adjustment
 4th Monday, 5:30 p.m.
 Upon Request

Zoning Commission
 1st Tuesday, 6:30 p.m.
 Upon Request

**Crime Control & Prevention
 District**
 3rd Monday, 5:30 p.m.
 Quarterly or as needed

MESSAGE FROM THE MAYOR



Happy Holidays Neighbors!

Lots on the plate but most pressing is our City investment that you asked for and we continue to deliver!

More Improvements!

By the time you have received this letter, we SHOULD be in full swing for our Carolwood and North Manton Street and drainage project. It is anticipated that this project will take almost a year. Yes, that can sound slightly painful, but we just have to remember that the juice is most definitely worth the squeeze! The high water at the intersection of Carolwood and Lockhill Selma has plagued Castle Hills residents and motorists for well over a decade. The unfortunate part is how little rain it takes for it to negatively impact our community.

This is what is referred to as a “Regional Flooding Issue” due to the fact all the water that is aggregated is so large. The water that crosses Lockhill Selma comes from nearly Blanco! It is channeled throughout the neighborhood to the North, around various homes and it all meets at Carolwood. This same water flows to the recently improved Barbara Lane area by McCullough and Oblate.

With our planned drainage improvements, we should effectively be able to address all small water events, so that there is no impact to motorists or homes. As previously mentioned, this will be a small challenge. Construction brings detours, dust, and inconvenience. In advance, we apologize. Please realize that the City, Contractors, and Engineers are committed to mitigating any inconvenience for all stakeholders. If there is something that we can do to ensure that this process is easier, please do let me know.

The other issue that is likely, is small project delays, which can be salt in a wound. Construction can seem to be at a standstill and all we want is for it to be done. Fortunately, we are receiving large support from our partner agencies but that also means that there is construction collaboration and ultimately means that schedules will need to be synced. As we open the road, particularly at Lockhill Selma and Carolwood; SAWS and CPS will need to do some work to ensure that we can properly place drainage. As that takes place, there may be some delays in schedules as CPS and SAWS are addressing more pressing outages such as loss of service.

We have been working diligently to ensure that this project is as painless as possible. If you live on North Manton or travel in that area, you will have noticed that contractors have been out there addressing conflicts. This is done to ensure that once we greenlight the project, it will be done as quickly as possible.

Infrastructure Update

As of today, there are two residential streets in “poor condition” that require complete replacement. These are North Manton and Carolwood. These streets have “purposefully” been delayed. Purposeful, in that our engineers have advised that until we address storm water flow, the investment in new streets may be premature because it deteriorates the streets at an accelerated rate. Thanks to YOUR support with our last debt obligation vote, we are addressing the drainage and the streets. Aside from peace of mind for neighbors that live or travel in that area; this also helps our public safety folks. You may not know but whenever we have rain in the forecast, it makes all of us at the City a little nervous. We want to ensure that barricades are placed in key areas and that the team is prepared for whatever that rain might bring. Sometimes it’s just enough rain to make our lawns grow faster, others it is enough to stall vehicles when drivers aren’t aware of the depth.

Addressing these two areas, will provide two less areas for Police and Fire to worry about. Additionally, we will have low water crossing flashing signs installed at Krameria and another at Castle Lane. These have been discussed in previous Reporter articles. These signs were acquired at no expense to Castle Hills residents thanks to our partners at Bexar County!

(Continued on page 3)

(Continued from page 2)

Since 2019, we have seen a 50% improvement in streets in good condition. This is HUGE! Keep in mind that this number isn't an opinion but rather a calculation done by our engineers. We have a system that assigns scores to streets and the corresponding scores indicate the condition of the street but also what kind of maintenance is needed.

Economic Development

By now you have seen our new logo and tagline that was almost entirely driven by community input sessions. Thanks go out to Councilwoman Haley and Councilman Joyce for the work at helping guide the process. Personally, one of the most exciting aspects about this is the attention garnered to let people know that Castle Hills is open for business. You have seen that our San Antonio metroplex is growing at an accelerated rate and our objective to best position Castle Hills!

Part of the additional work is best present in San Antonio to share the great work that Castle Hills is doing. Your Council has taken the initiative and we are out there talking about our successes like streets, drainage, and our new branding. The feedback received has been great. It wasn't long ago that Castle Hills had been known for bad streets and flooding. That has slowly evolved into being known for exceptional restaurants, a City investing in it's future and excellent public services! It could be easy to see our success in the last 5 years and become complacent, but we believe that this is just the beginning!

Over the next few years, the City will continue to focus on improving other aspects that make Castle Hills a fabulous place to live! Some of those are supporting small businesses that provide valuable tax dollars that keep taxes low, improving quality of life so that we foster a family friendly environment, and continuing to strengthen public safety.

If you have been part of moving Castle Hills forward, thank you! It has been a heavy lift but many hands make light work. I look forward to seeing you around the Commons!

Yours in service,
JR Treviño
Mayor
JTrevino@CastleHills-TX.Gov
210-559-5940



Are you
turning 65?
Call your
local licensed
Humana
sales agent.



Laura Meraz
210-307-6345
(TTY: 711)

Monday – Friday
8 a.m. – 5 p.m.
LMeraz1@humana.com

Humana

Y0040_GHHXDFEN23a_BC_C



Merritt

>> Orthodontics <<



Dr. Kunle A. Ajanaku, B.B.A., D.D.S., M.S.D.

(210) 344-9715
sabraces.com

- Free Consultations
- Braces
- Invisalign
- Whitening
- Children, Teens, Adults



*Transformed Over 20,000 Smiles
In San Antonio For More Than 50 Years.*

We Accept A Wide Range Of Insurance Plans
1901 N.W. Military Hwy, Ste 110 ~ San Antonio, Texas 78213



MESSAGE FROM THE CITY MANAGER

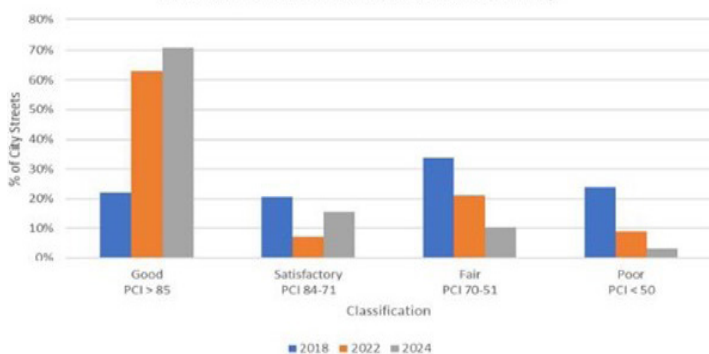
By Ryan D. Rapelye, City Manager

Recently, the City Council approved an update to the City's Capital Improvements Plan (CIP) for all City streets. The CIP was first adopted in November of 2018. The purpose of the CIP is to provide the City with a 3–5-year outlook on what streets need to be improved upon and require maintenance based on the existing pavement condition. Streets are analyzed and assessed by a Pavement Condition Index (PCI) rating. The PCI rating serves as the basis for pavement related decisions and allows the City to build an annual pavement maintenance and capital improvement projects plan. The CIP plan utilizes this information to develop the evaluation matrix to do the recommendation for maintenance and/or rehabilitation on the City streets. The four methods used for maintenance and repair include full depth reconstruction, mill and overlay, micro-surfacing, and seal coat. The Capital Improvement Plan (CIP) includes the inventory, evaluation, and repair recommendation for approximately 27 miles of asphalt roadways.

In November 2018, the CIP revealed the need to address nearly \$25 Million in total need, \$10 Million alone for full depth reconstruction work on 24% of the City streets. The 2018 CIP also indicated that only 22% of streets were in good condition. In November 2022, the CIP was updated for budgeting and planning purposes and to review the progress and develop an outlook on the next series of streets moving forward. In Fall of 2022, twelve (12) streets were reconstructed at a cost of \$3M and approximately twenty (20) streets were maintained at a cost of \$400,000. Again, an evaluation was done which indicated that only 9% of the streets fell within the poor category requiring full-depth reconstruction work. This was an improvement from the previous analysis of 24% of all City Streets being classified as a poor condition in 2018 to only 9% by 2022, with a total of 63% of all City streets to be classified to be in good condition.

As a result of the City's past three phases of full depth reconstruction and numerous street maintenance repairs, the most recent 2024 CIP reports only 3.2% of all City streets are classified to be in poor condition. Once Carolwood and North Manton are completed sometime next year, the 3.2% will only further decrease. The streets in good condition have risen from 63% to 85% and the capital cost of \$25 Million estimated in the first CIP to do this work has now decreased to just over \$9 Million moving forward. All of this done in six years!

City of Castle Hills Streets
Historic Pavement Condition Index Summary




In 2025, the City of Castle Hills will be moving forward the maintenance/microsurfacing of eight streets at the cost of \$300,000 and will be performing mill and overlay work to address three streets at a cost of \$324,000, these include Amerson Lane, Castle Oaks Drive and Lemonwood from Roletto to NW Military. I would like to thank the Mayor and Council for their leadership to follow the CIP, find the necessary funding to tackle these vital infrastructure projects. This updated CIP reflects teamwork demonstrated to improve the City's long-term sustainability of the streets within Castle Hills.


As a result of the recent launch of our new branding campaign, the City of Castle Hills will look to take steps to develop a communication plan. This plan will provide a framework for ensuring more effective, relevant, and timely internal and external communications as the City adapts and proactively responds to its rapidly and constantly changing environment. As part of this effort, the plan will offer a roadmap for informing and engaging residents and local businesses relative to emergency management, community events, and areas of interest to promote the City and its services in a timely and effective manner. We currently have a great tool available for residents to be notified about the City services and events in Castle Hills. This is called "Rave Alert" we are encouraging more and more residents to sign up for future notifications.

Always Be Notified


Sign up for the new Castle Hills Alerts & Receive Important Notifications via Text Message!




SEVERE WEATHER
ALERTS




ROAD CLOSURES/
CONSTRUCTION



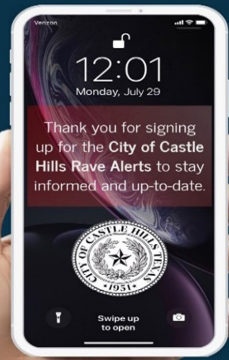
EMERGENCY
NOTIFICATIONS



EVENT REMINDERS



SCAN ME



RAVE ALERT

Visit
www.citycastlehills.com
To Register Online
or
Scan QR CODE
TODAY!

This service is provided by the City of Castle Hills at no cost to the public; however, message and data rates may apply depending on your provider and phone services. Please refer to your mobile phone's service plan for more information. If you have any questions, please contact Fire Chief, Jim Ladewig, at 210-293-9677.

As always, I would like to send a THANK YOU to all our employees who make up "Team Castle Hills" for their commitment to the City. I appreciate all they do for the city and our organization on a daily basis.

Please contact me at rrapelye@castlehills-tx.gov or at the office at 210.293.9673 if you have any questions on projects or need assistance with services from the City of Castle Hills.

We are here for you, Castle Hills!



City of Castle Hills

Lighting of the Lights

Sunday, Decemeber 1, 2024
4:00 PM - 6:30 PM
The Commons at City Hall
209 Lemonwood Dr.

We Invite you to join us for a Castle Hills holiday tradition. Come and enjoy holiday festivities, special performances and appearances, and snap the perfect holiday photo with Santa and Mrs. Claus.

FESTIVITIES:

- PICTURES W/ SANTA
- LETTERS TO SANTA STATION
- ARTS & CRAFTS
- COOKIES & HOT COCOA

IN SPIRIT OF THE
HOLIDAY SEASON,
PLEASE BRING A NEW
UNWRAPPED TOY TO
DONATE TO THE BLUE
SANTA PROGRAM

SPECIAL APPEARANCES BY:

- THE CHRISTIAN SCHOOL AT CASTLE HILLS CHOIR
- SAN ANTONIO BALLET SCHOOL
- MARIACHI UNIDO ENSEMBLE
- CASTLE HILLS ELEMENTARY CHOIR

WWW.CITYOFCASTLEHILL.COM



THANK YOU TO **HEB** AND
DUTCH BROTHERS
COFFEE FOR THEIR
 GENEROUS DONATION TO
 LIGHTING OF THE LIGHTS.

\$150
off Injectables

Fillers, 20 Unit minimum
 for Botox
 OR 60 unit minimum
 for Dysport


radiance

MEDSPA SERVICES
 Discover a New
 You!

Wellness Services:

Hormones
 Weight Loss
 Lashes
 Massage Therapy
 IV Therapy

MedSpa Services:

Botox / Dysport
 Fillers
 Laser Hair Removal
 Facials/Chemical Peels
 MicroNeedling

210-804-0772

1624 Lockhill Selma Rd., San
 Antonio, TX 78213



FREE Medicare Plan
 Comparison

Annual Enrollment Period:
 10/15-12/7



SELECT SILVA
 AGENCY



949-836-2658

www.SelectSilva.com
 5525 Blanco Rd. #103
 San Antonio, TX 78216



COUNCIL COMMENTS



DENISE HALEY PLACE 2

Hello Neighbors,

From National Night Out on October 1st to the "Big Night" on October 26th that included the Castle Hills Community Organization (CHCO) Trunk or Treat and Concert in the Commons plus the Brand Initiative Official Launch and a "One Night Only" lighting of City Hall, October was a jam-packed month in Castle Hills!

Visiting neighborhoods on National Night Out was a beautiful reminder of how friendly and welcoming our community is, with new residents being made welcome by their neighbors who have been gathering together for years. What fun all of that was! Several people commented that "We should do this more often!" and I couldn't agree more.

On October 4th, the "stars" came out for the photo session for the digital billboards that are now running as part of our Brand Initiative. Residents, business owners, and city staff are featured on 14 digital billboards in rotation on Loop 410, where people see our community brought to life and are invited to LOVE IT ... HERE. in Castle Hills. The billboards are running as part of the leasing contract the City has with Clear Channel Outdoor, who contributed extra time during the initial launch period to support the initiative.

The concept, planning and strategy, discovery and review sessions to arrive at the narrative, logo and tagline; photo session; launch events; and elements of the brand initiative were all guided and coordinated by the advertising/marketing/public relations firm Creative Civilization. Special thanks to the CC team for their "extra extra mile" efforts to make this not only a great end product, but a successful collaboration and relationship-based experience for everyone who participated.

The Official Launch events were held on October 24th and 26th. An invitation mailer was sent from the city earlier in October that included the narrative, logo and tagline along with a message of thanks. The photos in this publication tell the story of the Castle Hills "LOVE IT ... HERE." flag raising and reception on October 24th, beginning in front of City Hall at 10:00 a.m. with the Pledge of Allegiance, Pledge to the Texas Flag, and National Anthem led by students from Castle Hills Elementary, the Christian School at Castle Hills, and Antonian College Preparatory High School. The program in the Council Chambers included showing the digital billboard images and the sound bite testimonials from the people on the billboards; appreciation and recognition of our businesses and community members who helped make this happen; and a reception with treats from Castle Hills businesses. (That was a LOT to pack into an hour!)

The other official launch event was on October 26th at 7:00 p.m. at The Commons that showed all the billboard images and thanked supporters again. A special addition was a Public Art exhibit by internationally renowned artist and Castle Hills resident Bill FitzGibbons - a lighting of City Hall using LED lights that were once used to light The Alamo. Bill showed examples of some of his other Public Art works and shared how Public Art impacts communities and what it can mean for ours. Thank you, Bill.

This initiative is fulfilling one of the recommendations of the city's Comprehensive Plan that was adopted in 2023 entitled "Castle Hills-Determining Our Future Excellence" to develop a comprehensive branding strategy, as is exploring incorporating Public Art in our community. Among the Branding goals are to increase community pride, appreciation, and connection; welcome visitors to our businesses and restaurants, and attract businesses to locate here, to name a few. One thing we know for sure - there IS a lot to love about Castle Hills!

Now that the launch events have been completed, what's next? The campaign expands through social media, the city website, publicity, and a variety of touchpoint applications - roadway signs at strategic thoroughfares; additional pole banners, focusing on Blanco, Jackson-Keller, and Lockhill-Selma; and yard signs, shirts, caps/visors, mugs, stickers, lapel pins, and "window cling" decals for restaurant and storefront entrance doors or windows. Watch for details on the city website, social media, and in upcoming issues of this publication on how to obtain these items as they are produced.

The financial support for this project from businesses and individuals through their contributions to the City of Castle Hills Brand Initiative is much appreciated, yet not surprising when considering the potential and far-reaching impact this can have on our city and community. (Thank you to Peter Kageyama's book *Love Where You Live* for the inspiration that this can be community led and not be dependent on "the City" and to Judy Crawford for the reminder that community support has been the driving force to make things happen in Castle Hills over the years, beginning in 1951 when citizens raised the funds to hire the attorney to incorporate the city). Thanks to all who have contributed so far to this big picture idea that, now that it's launched, is ready to take off in a big way. There's more to do to put our best foot forward in Castle Hills and the wider community, so please get in touch with Jack Joyce or me to let us know you want to contribute to help us do even more.

So move over, Go Spurs Go! Castle Hills has "LOVE IT ... HERE." !

One last thing. You'll receive this issue of the Reporter as the Holiday Season begins. Here's to a healthy, joyful and peaceful season, and to 2025 being the best - and best connected - year ever for our city - so far. The best is yet to come! And always remember that now more than ever, Community Matters.

Council Member Place 2

(210) 596-9686

d.haley@castlehills-tx.gov



KURT MAY

PLACE 3

When We Work Together

Our city is benefiting from the collaborative work with both Bexar County and the City of San Antonio. Those driving down Lockhill-Selma and Manton can see the work on our streets and drainage being accomplished. That work is the product of funding from sources outside of Castle Hills. If you drive by the City Hall and the Commons you can see improvements in our public Commons space, with more improvements being planned. This is the product of various collaborative efforts by citizens serving on City committees, the Castle Hills Homeowners Organization, the Castle Hills Woman's Club, and the input of City Council. Our streets continue to be maintained in excellent condition because of the long-term planning by our City Manager, over-sight by City employees, and a well-informed City Council.

These examples reinforce the need to continue the dialogue across geographic jurisdictions, citizen sponsored organizations, and volunteer City committee members. If you have recently moved to Castle Hills and would like to participate to continue moving our city forward, there are many opportunities. Please reach out to City Hall, the listed citizen organizations on the city website, or call me. The city needs your participation, your ideas, and your opinions.

As always, I look forward to hearing from you.

Kurt May

Alderman, Place 3

City of Castle Hills

Kurtmay1961@gmail.com

210-273-8134



JACK JOYCE

PLACE 4, Mayor Pro Tem

It is my privilege to be among the leadership in Castle Hills who support the efforts noted below, and I look forward to other successes beyond the Branding and Public Art efforts now underway. As I write this article, I'm pleased to note that our Brand Evolution initiative, after months of effort, has just been formally launched. We now have a new logo, narrative, and tag line LOVE IT...HERE. This is a wonderful milestone for our City, as is the culmination of a great collaboration between citizen volunteers, local businesses, Mayor Trevino and City Council, City Manager Ryan Rapelye and his staff, and our consultant, Creative Civilization. It is one of the top priorities in our Comprehensive Plan. We owe a particular debt of gratitude to Councilwoman Denise Haley for her great work in coordinating the project and in acquiring the support of many local businesses. You'll see elements of the Branding on the electronic billboards on 410, the City's website and Facebook page, and in an interview with Mayor Trevino in the San Antonio Business Journal (online version, October 25). Congratulations to all!

We had a special guest just before the Concert in the Commons on October 26. As part of the introduction to the Branding Initiative, artist and local resident Bill FitzGibbons, known around the world for his transformation of public space with light, lit up our City Hall for the evening. In his remarks, Mr. FitzGibbons noted that City Council had just passed a resolution encouraging public art in the City and was the first City in the San Antonio community to take this step. The first project in this effort will be the construction of the foundations for seven sculptures in the Commons. These are to be included in the construction of the two shade structures scheduled for completion in about March of 2025. Mr. FitzGibbons has proposed that the seven sculptures be selected from works of Texas sculptors by the curator of the San Antonio Museum of Art. At the end of the first year on display, Castle Hills citizens will be given the opportunity to vote on their favorite sculpture, giving the City the opportunity to purchase this work. This process would be repeated six more

(Continued on page 8)

LIST

YOUR HOUSE

MAIN STREET PROPERTIES

MICHAEL LITOFISKY

MELODY YANCELSON

MARTIN LITOFISKY

210-344-2200

ADVERTISE
HERE

• Multiple AD Sizes
• Discounts

Ask about other news-
letters in your area

sales@neighborhoodnews.com
210-558-3160

looking to drive down costs?

I see your route to savings

Amanda Pennington Agency
210-547-0292
17230 Autry Pond ste 102
San Antonio, TX 78247
amanda.pennington@allstate.com

Savings vary. Subject to terms, conditions and availability. Allstate Fire and Casualty Ins. Co. & affiliates: 3100 Sanders Rd Northbrook, IL. © 2023 Allstate Insurance Co. 19224988

(Continued from page 7)

times, so at the end of seven years, our sculpture garden will be complete. This proposal will be put in front of the Castle Hills Community Organization (CHCO) Art Committee, with whom City Council has charged the tasks of identifying processes for selection, exhibition times, and costs for the incorporation of Public Art into City facilities.

I would love to hear your thoughts on these topics. Feel free to contact me.

Jack Joyce

jjoyce@castlehills-tx.gov

210-827-7222



ADVERTISE WITH US!

For information, call **(210) 558-3160** or email **Sales@NeighborhoodNews.com**

A Maid Service that gets you Out & About!

we've got the cleaning covered!




- Every cleaning inspected & guaranteed
- All teams trained, uniformed, bonded & insured
- Equipment & supplies included
- Homes, apartments, condos & small offices

\$20
OFF

One Time Cleaning

With coupon. Not valid with any other offers. Call for details.

\$50
OFF

\$25 Off 1st Cleaning
\$15 Off 2nd Cleaning
\$10 Off 3rd Cleaning
With coupon. Not valid with any other offers. Call for details.



210-679-6928

www.maidbrigade.com/tx/san-antonio



BETH DAINES

PLACE 5

Dear Neighbors,

In October, I had the opportunity to attend the Texas Municipal League (TML) conference, where council members, mayors, and city staff from hundreds of communities across Texas gathered to learn, share experiences, and explore new ideas. Throughout several roundtables and seminars, I was struck by the similarities between the challenges and triumphs shared by other cities and those we face here in Castle Hills. I also came away with a renewed appreciation for our unique strengths and position.

One standout session, “Art in Your City,” highlighted the role of public art as an economic driver for small towns. It’s a surprising fact that Texas allocates only \$0.42 per capita to the arts, compared to an average of \$2 per capita in other states, placing us 45th nationally in arts funding. Still, Texas communities collectively contributed \$60 million last year to art and culture, showing a strong commitment to local expression and identity. The message from the seminar was clear: tell your public history, be authentic, and develop a unique brand that resonates with your community. Castle Hills is already well-positioned, with a comprehensive plan that emphasizes public art and a newly launched branding campaign that celebrates who we are as a community. With our 75th celebration coming up in 2026, our Historical Society is hard at work putting together the unique history of Castle Hills.

Another session on “Intersectional Cooperation” brought ideas for working with neighboring cities, like Shavano Park, to host joint events or provide shared amenities. This type of collaboration could be a meaningful step toward broadening our community engagement and enriching residents’ experiences.

AI was also a hot topic at the conference. Our city’s goal is to be our residents’ first and best source of information—not only daily but also in times of crisis. AI has the potential to streamline our daily tasks and communication, potentially freeing up valuable time. One perspective shared was that while automation could replace certain jobs, AI itself is simply a tool. People may not lose jobs to AI, but to those who know how to harness it effectively. It’s an inspiring reminder of the importance of adapting to new technology, and it has motivated me to become more familiar with common AI applications.

Returning from the TML conference, I am excited about the potential these insights hold for Castle Hills. From public art to regional collaboration and AI, our city has a wealth of opportunities to explore—and the passion to bring these ideas to life.

Beth Daines

Alderman, Place 5

Bdaines@castlehills-tx.gov

CASTLE HILLS FIRE DEPARTMENT

By Chief Jim Ladewig



In an emergency, every second counts. The ability to locate the place of the incident is of utmost importance. Wasting valuable time searching for the address can be avoided by following these basic guidelines for properly displaying and maintaining visible address numbers to your residence or place of business.

All building locations are required to have legible numbers at the location to designate its proper address. Residence and businesses should both adhere to this requirement. Some guidelines for properly displaying the address to your location are as follows:

- All numbers should be constructed of a durable material such as wood, metal, plastic or vinyl. Any material not intended for outdoor use should be avoided.
- Numbers should be legible. Though many types of script can be used, an owner's preference can be allowed as long as the number can be read easily. Some script fonts can be very eloquent and appealing but very difficult to read at a distance.
- The numbers should be at least 4 to 6 inches in height depending on area applied and the distance from the road or street.
- For residential structures, the address should be posted where it is easily visible from the street. For those residences set far back or not visible from the street, the address should be posted within 3 feet of the entrance or drive to the property.
- Commercial businesses should have the address located near the street for a multiple occupancy building and individual units address or suite number directly next or above the main entrance. Individual buildings may have the address on the building itself or also posted by the street if the building is set back off the roadway. Addresses also should be on the rear exits of the businesses that occupy multi- occupancy strip centers.
- Addresses must be visible during both day and night, so consideration should be taken when determining the location of the address that it can be illuminated or seen when illuminated by first responders responding to an emergency.

While the addresses may have been visible when they were initially installed, this may not be the case over time. Maintenance of the address is required so that it continues to be visible. Vegetation may obscure the address especially during the spring and summer months. The numbers may also begin to deteriorate and fade over time and begin to blend into the surroundings. Numbers may also break and fall from their location over time. Addresses need to be regularly checked to insure they remain visible and in good condition so in a time of an emergency they will assist the first responders to the appropriate location. If you have any questions on proper address placement or types, please do not hesitate to contact your Castle Hills Fire Department. The shift on duty will be happy to assist you.

Fire Chief Jim Ladewig

CASTLE HILLS POLICE DEPARTMENT

By Tina Vitacco, Assistant Chief of Police



On Tuesday, October 8, 2024, three Castle Hills Police Officers and one of our Telecommunicators received a Life Saver Award at the City Council Meeting. Pictured are Officer Kevin Labrador, Officer Ethan Espinoza, Corporal Dion Magie and Telecommunicator Nolan Stevenson.

A call came into our 911 dispatch center on Saturday, September 14, 2024, at 8:19 pm reporting a person had been shot at 1650 Jackson Keller Rd. While this location is just outside of our city limits, calls often get routed to our dispatch center based on the cell tower the phone hits last.

Telecommunicator Nolan Stevenson quickly dispatched our officers to the area to help while he notified the San Antonio Police Department as this was actually in their jurisdiction. Our officers arrived within about two minutes and located a male who had been shot in the upper torso, quickly locating an entrance and exit wound. One officer began to administer first aid to the victim while the other officers began to both ask witnesses what happened and where the shooter may be, but also quickly moved the victim to a safer location in the event the shooter was still there or returned.

A few minutes later SAPD officers and SAFD/EMS arrived and took over critical care of the victim. Our officers assisted in locating witnesses and possible evidence at the scene.

The heroic efforts of the Telecommunicator and the Officers no doubt helped save the life of this shooting victim.

Castle Hills Officers have been able to attend Tactical First Aid Training this year and no doubt this helped in preparing them for this type of incident. What a great job by the Castle Hills Police Department! We continue keeping our mission foremost in our everyday activities and that is "to provide unrivaled policing services to an engaged and diverse community."



INDEPENDENT LIVING

| ASSISTED LIVING

| HEALTH CARE

| SKILLED NURSING

| REHABILITATION

**NOW OFFERING
RENTALS**



**Army Residence
Community**

Your life is an epic
journey. Take the leap
and find adventure
in every moment.

As you were.

SAVE UP TO
\$50,000
ON SELECT UNITS
CALL NOW!

Set off on an exciting journey alongside the ARC.

Looking for the perfect place to call home? Look no further! At the ARC, you'll find a fantastic community of friends and neighbors who share your zest for life and adventure. Together, we create lasting memories, forge meaningful connections, and support each other every step of the way.

We have gone above and beyond to ensure that every detail of your future home is carefully designed with luxury, comfort, and relaxation in mind. Don't miss out—Act now on this amazing opportunity.

**ENJOY A COMPLIMENTARY
2-NIGHT STAY WITH US!**

**LET THE ARC BE YOUR NEXT
GETAWAY—COME VISIT US SOON!**

SCHEDULE A TOUR

(210) 646-5315

DISCOVER WHAT SETS US APART

www.armyresidence.com



7400 CRESTWAY, SAN ANTONIO, TX 78239-3098

The ARC is a nonprofit life plan continuing care retirement community (CCRC) in beautiful San Antonio, Texas. We welcome all officers, retired or honorably discharged from all branches of service, warrant officers, as well as senior level GS 14 and above federal employees who are at least 62 years old, including spouses and surviving spouses.





CITY OFFICES CLOSED FOR NEW YEARS DAY JANUARY 1, 2025

Trash and Brush Pick-up Holiday Schedule:

Southside trash pick-up is Monday, December 30th and Thursday, January 2nd
 Northside trash pick-up is Tuesday, December 31st and Friday, January 3rd
 Southside Recycling pick-up is Tuesday, December 31st
 Northside Recycling pick-up is Thursday, January 2nd

NO BRUSH OR LEAF BAG PICK-UP the week of December 30th – January 3rd

Brush and Leaf bag pick-up will resume the week of January 6th

NORTH OF LOOP 410	12/30 MON	12/31 TUE	1/1 WED	1/2 THU	1/3 FRI
			CLOSED HOLIDAY		
SOUTH OF LOOP 410	MON	TUE	WED	THU	FRI
			CLOSED HOLIDAY		



CITY OFFICES CLOSED FOR THE HOLIDAY 2024

Trash and Brush Pick-up Holiday Schedule:

Southside trash pick-up is Monday, December 23th
 Northside trash pick-up is Thursday, December 26th
 Southside Recycling pick-up is Friday, December 27th
 Northside Recycling pick-up is Friday, December 27th

NO BRUSH OR LEAF BAG PICK-UP the week of December 23th – December 27th

Brush and Leaf bag pick-up will resume the week of January 6th

NORTH OF LOOP 410	12/23 MON	12/24 TUE	12/25 WED	12/26 THU	12/27 FRI
		CLOSED HOLIDAY			
SOUTH OF LOOP 410	MON	TUE	WED	THU	FRI
		CLOSED HOLIDAY			

FREE ESTIMATES & 100% FINANCING!



Design • Bathrooms • Kitchens • Painting • Custom Cabinets

We are Hollywood Park Residents and have been remodeling our town for over 20 years!

We've moved! Check out our new Design Center



SHAW
COMPANY
REMODELING

ShawCoRemodeling.com

210.366.2380

14127 Jones Maltzberger Rd
San Antonio, TX 78247

BRENT JOHNSON

JUST OPENED!

- ✓ FREE CONSULTATION
- ✓ INFANT TO ADULT CARE
- ✓ ACCIDENT & INJURY CARE



210-254-9784



CASTLE HILLS
CHIROPRACTIC



City of Castle Hills
209 Lemonwood Drive
San Antonio, TX 78213

PRST. STD.
U.S. POSTAGE
PAID
SAN ANTONIO, TX
PERMIT NO.1568

Time Dated



CITY SNAPSOTS



Published and distributed by:
Neighborhood News, Inc.
3740 Colony Drive Suite LL100
San Antonio, TX 78230
(210) 558-3160 * (210) 558-3163 fax

Info@NeighborhoodNews.com • www.NeighborhoodNews.com

For advertising sales and information please call or send an email to Sales@NeighborhoodNews.com

Articles that appear in the Castle Hills Reporter newsletter do not necessarily reflect the official position of Neighborhood News, Inc. and their publication does not constitute an endorsement therein. The appearance of any advertisement in the Castle Hills Reporter newsletter does not constitute an endorsement by Neighborhood News, Inc. of the goods or services advertised. Stock images and photos provided by stock.adobe.com. Neighborhood News, Inc. is not responsible for errors beyond the cost of the actual ad space. Any publication of Neighborhood News, Inc., whether draft or final, is the sole property of Neighborhood News, Inc. and cannot be reproduced or distributed in any way, whether in print or electronically, without the express written consent of Neighborhood News, Inc. ©Neighborhood News, Inc.