

January / February 2024



# *The Castle Hills* **Reporter**

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A bi-monthly newsletter for the residents of the City of Castle Hills published by Neighborhood News, Inc.

# MESSAGE FROM THE MAYOR



Happy New Year Neighbors,

It is our hope that you, your family, and neighbors had a fabulous holiday season! Rest assured that your Castle Hills team was going nonstop, without missing a beat! As we prepare for 2024, it is important to look forward to goals and plans so that you know what is in the pipeline. First up, you may have guessed, streets and drainage!

## Streets and Drainage

You may be tired of hearing about this, but the data is in, and we have made MONUMENTAL progress on the improvements to our City streets. There has been a 66% boost in street scores since 2019, this is up from 22%. This 22% represented a category which identified streets only in good condition. This is a giant leap in such a “short” amount of time. This would not be possible were it not for your votes; both for voting for leaders that are committed to making wise investments but also the utilization of debt. We all tend to agree that debt is not favorable but often it is essential to make big investments. In our personal lives it is nearly impossible to buy a home without debt, at the City is nearly impossible to address long-term street reconstruction and drainage improvements without the issuance of debt. The next round of street and drainage improvements (North Manton, Carolwood to Lockhill-Selma and Glentower) will be kicking off around March or April, meanwhile we should see completion on our current street reconstruction project.

Most recently, a resident reached out asking about the condition of their alley. As we approach the end of street repairs, we will most certainly be transitioning our focus to alley repairs. Please keep in mind that the highest priority will be those residents that rely on alley access to get to their garage or home. This is very common for our friends in the Estates. If you have an issue, please do not hesitate to reach out to City staff or myself, so you can make sure that it is on our radar!

## ARPA Funds

We still have a small nest egg of American Rescue Plan Act funds that need to be utilized. These funds deserve to go towards community benefit and there are couple of ways to make that happen. One method is the installation of solar panels for City Hall. At the City, we are spending nearly \$8,000 per month on all electricity needs; Admin, Fire, Police, Public Works, and all Public Areas (street signs, streetlights etc.) If we can offset that monthly expense, we can potentially earmark a portion of that money towards improvements in the City and still give some money back to the residents. The City will be doing some final feasibility to determine if this is something that will work based off location, codes, and finances. Either way, we plan to have more investment!

## US Supreme Court

Many of you all have heard the news about the Castle Hills lawsuit that is scheduled to be heard by the United States Supreme Court. While it is not customary to comment on pending litigation, there are a few things that you the resident should know before you start hearing about this case in the news.

1. The City's insurance carrier appointed legal counsel in 2020. The firm is Denton Navarro, Rocha Bernal & Zech, PC, they are a San Antonio based firm that frequently does work for the City's insurance carrier, an affiliate of the Texas Municipal League.
2. Denton Navarro, Rocha Bernal & Zech, PC is being fully paid by our insurance provider.
3. The City of Castle Hills paid our standard deductible of \$10,000 when this case first started in 2020.
4. Once the case reached the Supreme Court, we receive many requests to have national legal firms and litigators join the legal team. It is my understanding that is customary.
5. The insurance provider and insurance counsel met and decided to bring on Ms. Lisa Blatt of Williams and Connolly. Ms. Blatt is a Texas born and University of Texas Law School educated, tenured litigator.

(Continued on page 3)

## CITY COUNCIL

**JR Trevino**  
Mayor

**Jason Smith**  
Place 1

**Denise Haley**  
Place 2

**Kurt May**  
Place 3

**Jack Joyce**  
Mayor Pro Tem, Place 4

**Beth Daines**  
Place 5

## CITY STAFF

**Ryan Rapelye**  
City Manager, (210) 293-9673

**Vacant**  
City Secretary

**Nora Davis**  
Finance, (210) 293-9674

**James “Jim” Ladewig**  
Fire Chief  
(210) 342-2341, ext. 217

**Steven Zuniga**  
Police Chief  
(210) 342-2341

**Rick Harada**  
Public Works & Animal Control  
Department Director  
(210) 293-9676

## ALL EMERGENCIES, EMT, FIRE & POLICE CALL 911

Non-emergency (210) 342-2341

## Monthly Meetings

All meetings are held at  
City Hall unless otherwise posted.

**City Council**  
2nd Tuesdays, 6:30 p.m.

**Architectural Review  
Committee**  
1st Wednesday, 7:00 p.m.  
Upon Request

**Board of Adjustment**  
4th Monday, 5:30 p.m.  
Upon Request

**Zoning Commission**  
1st Tuesday, 6:30 p.m.  
Upon Request

**Crime Control & Prevention  
District**  
3rd Monday, 5:30 p.m.  
Quarterly or as needed



(Continued from page 2)

6. The addition of Ms. Blatt to the team comes at no additional cost or deductible to Castle Hills.

The City is looking forward to resolution of the case.

### The Dream Team

The Holidays are the days that we often get a little time off to spend with family and friends. It is important to remember that not everyone is able to do that. That is why this year, part of my Christmas Eve was spent with the Castle Hills Police Department Dog Watch crew. We are fortunate to have an amazing group of Public Servants in our community. Next time you are out, and you see someone from the Castle Hills Team, please thank them for their service. The team is truly a difference between a great community and a great City.



In 2024, we aim to continue to provide unrivaled services throughout Castle Hills, this in addition to our successes with the growth of our business community and the advancement of further infrastructure improvements throughout Castle Hills.

Have a happy, healthy, and safe 2024. Please know that we are here to serve!

*Yours in service,*

**JR Treviño, Mayor**

JTrevino@CastleHills-TX.gov | 210-559-5940



### Happy New Year!

On behalf of the Mayor, City Council and staff of the City of Castle Hills, we wish you and your families a happy new year and best wishes for 2024!

Thank you for allowing us to serve you, and we wish you all the happiness and joy in the new year.



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## MESSAGE FROM THE CITY MANAGER

By Ryan D. Rapelye, City Manager

### Looking forward to 2024!

I hope everyone had a wonderful holiday season and a happy new year. As a City, we look forward to 2024, we continue to progress and build upon our accomplishments in 2023. As City Manager, I am excited about what has been achieved, planned and yet to come in 2024 for the City of Castle Hills.

2023 was successful for the City of Castle Hills. We have taken steps to elevate the organization in the right direction. In 2023, we took steps to improve our emergency management process including the installation of new generators for city hall and the fire department. We also have implemented an emergency notification system, RAVE Alert, to notify residents via text message and email to quickly receive communications about inclement weather alerts, emergency incidents or any other public notification from the City of Castle Hills. In 2023, we were able to take steps to further improve the Commons, with an amenity such as the new playground. In 2023, the City has been proactive in the area of code compliance and we took further steps to strengthen our code of ordinances including the addition of a junk vehicle ordinance to address these nuisances in the community. We also took steps to change our international building codes from 2018 to 2021, this will also assist the City in efforts to improve our Insurance Services Office or ISO rating in our community. We have also strengthened our IT infrastructure for the organization.

Last year, City Council adopted a robust budget which included projected revenues, allocation of operational funds necessary to continue to provide the highest quality services for our residents, and recommended capital projects necessary to maintain the current and future needs of the City. The FY 2024 Adopted Budget (9 Month) was adopted in September. The FY 24 Adopted Budget is a 9-month budget which began on January 1, 2024, and will run through September 30, 2024. The intent of the 9-month budget is to have our FY 2025 Budget start on October 1, 2024. The FY25 Budget would start on October 1, 2024, and end on

(Continued on page 4)

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(Continued from page 3)

September 30, 2025. Changing our fiscal years has been a goal for the City Council. As a result, the fiscal year beginning on October 1 would now be aligned with our property tax year collections. This is crucial due to property tax revenue being the largest revenue collected in the General Fund. An October 1 fiscal year would match the federal government and runs in line with grant funding opportunities, including federal funding opportunities. Many cities around the surrounding area have a fiscal year which starts on October 1.

The Adopted Budget highlights key points important to the citizens of Castle Hills and reflects our commitment to providing excellent municipal services to the citizens and businesses while maintaining stringent fiscal controls. We are in an incredibly good financial condition, which is evident by the healthy reserves and was obvious in being affirmed "AA" credit rating awarded to our city by Standard and Poor's in 2023 which assisted with the issuance of the 2023 Certificate of Obligations (COs).

In 2023, the City was able to address a number of areas related to services and operations including the modification of the base salary for a patrol officer in the City's Police Department to compete in recruiting police officers to the City of Castle Hills. As part of the recruitment process for police officers, the City of Castle Hills adjusted the salaries mid-year in the FY 2023 Budget. These changes have also been programmed and accounted for in the Fiscal Year FY 2024 (9 Month) budget. As a City, we took further steps to improve the City's retirement system in 2023. The change in the retirement system is consistent with many of the cities in the surrounding area and assists the City in the recruitment and retention of employees in the organization. The retirement changes from 1.5:1 to 2-1 have been programmed into the FY 24 Adopted Budget.

As part of the FY 2024 Budget, the City will address nine more streets requiring reconstruction, this is Phase III. In 2023, this phase started in October 2023 and should be completed by the end of February 2024. The City will have a Phase IV that will begin early March 2024, to reconstruct streets with drainage components, North Manton, Carolwood and Glentower. Both phase III and IV are funded from the 2023 COs series. We have also continued to address streets through a maintenance schedule which has addressed nearly 30 streets based on the maintenance plan established in 2019. In 2023, we were able to address seven

more streets as part of our maintenance plan. The FY 2024 Adopted Budget includes further dollars from our Street Maintenance Fund to continue these efforts.

In 2023, we closed out Phase II Banyan and Carolwood, which is an extension from Banyan Phase I to address which before had caused prevalent flooding along this corridor. The final phase will extend drainage improvements through Carolwood to Lockhill-Selma. Regarding drainage improvements, the City has will be partnering with Bexar County and the City of San Antonio to address the drainage issues at Lockhill-Selma and Carolwood.

By the end of 2024, the City of Castle Hills will be able to close out the \$10 Million category identified in the City's Capital Improvement Plan (CIP) for reconstruction of streets in under five years. Recently, we had our engineers grade the streets which have been improved upon over the last four years either via reconstruction or microsurface. The streets were given a new PCI/OCI (Pavement Condition Index) score. When the City's CIP was adopted in November 2018, only 22% of the city's streets were in good condition, today this number is **66%**. The City's CIP in November 2018 also indicated the number of streets in satisfactory condition was 20.6%, this number has now risen to **83.9%**. The work over the years on improving our streets is a direct result of the Mayor and Council's leadership who have collectively worked with the City staff, our engineers and myself as City Manager.

In closing, I am grateful for the direction this city has moved immensely in over the last few years, the organization's positive direction, the sustained culture, and improved the stability of the organization for City staff and the residents we serve. I would like to send a THANK YOU to all our employees who make up "Team Castle Hills" for their commitment to the City in 2023. I appreciate all they do for the city and our organization on a daily basis. In 2024, as City Manager I will continue to work with the City Council on short and long-term goals for the City to address infrastructure needs, promote quality of life projects, and attract economic development opportunities. We will also ensure we retain and attract good employees for our organization.

Please contact me at [rrapelye@castlehills-tx.gov](mailto:rrapelye@castlehills-tx.gov) or at the office at 210.293.9673 if you have any questions on projects or need assistance with services from the City of Castle Hills.

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## FRONT SEAT PASSENGERS

*From the Chief of Police*

I trust that everyone had a great holiday season with friends and family and are now off to a great start in the new year. 2024, here we go!

You always see, hear or read about the dangers of texting and driving, drinking and driving and so on, but I wanted to speak about something that I have increasingly noticed while out and about, especially on the highways or at intersections. What I have been observing is front seat passengers with their legs and feet up on the dash. While this may seem like a position of comfort while traveling or commuting, it is also a set up for a potentially dangerous or deadly situation. As many may know, an accident can occur in a fraction of a second with no time to assume a normal position in the seat. At impact, airbags deploy at an average of 200 mph. When this occurs, the legs are thrust upwards cause the feet to impact the windshield and causing fractures to the legs and pelvis. Many nose fractures have been also reported when the knees strike the face. In this scenario, the passenger has the seatbelt applied. In cases where the passenger was not wearing a safety belt and riding with their feet and legs up on the dashboard, they essentially become a projectile by being ejected thru the windshield.

Just as you require passengers riding on the front or rear seats of your vehicle to wear their safety belts, advise a passenger that desires to ride with their feet and legs on the dash, this position is not permitted while riding in your vehicle and that it is strictly for their safety. This is not to mention the aftercare that you will have to provide while your passenger is recuperating. Just as you are always being vigilant for those outside sudden occurrences; look after those riding inside your vehicle as well. Safe travels.

*Chief E. Zuniga - Ref: CHR 12/17*

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## COUNCIL COMMENTS



### JASON SMITH

PLACE 1

*Hello, neighbors.*

Happy New Year, everyone! I hope you and your families had a happy and safe holiday season.

For the past six months, it has been my honor and privilege to represent you on the City Council. While I was up to speed on the Council's work for the past year, getting more of a behind-the-scenes look has revealed just how much work the Mayor, City Council and City staff put in to make Castle Hills a better place to live. It is truly humbling, and I look forward to contributing my part to the effort.

One of our highest priorities as a Council is to represent the people ethically and with what Mayor Trevino likes to call "radical transparency." In 2020, the Council adopted a Code of Ethics outlining the values, responsibilities, and expectations that guide relations between the Mayor, Council, and City staff. At the December meeting, we began taking a fresh look at the code to determine whether any changes, tweaks, or additions should be made. To that end, Councilmember Denise Haley and I are working together in a subcommittee to see how we can improve the code and make it work even better for the people of Castle Hills. Once complete, we'll offer up our proposed changes at a future meeting for review and discussion by the Council as a whole.

I've mentioned before believing that the City of Castle Hills should work for its citizens. Your feedback is vital to help us make that happen. In the new year, I will be reaching out to the community whenever possible to hear from you what works and what doesn't, what we can improve on, and what you think our future should hold. Anybody and everybody is welcome to get in touch about anything you'd like to discuss. As always, I'll be happy to hear from you.

**Jason Smith**  
Councilmember, Place 1

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## DENISE HALEY

### PLACE 2

Happy New Year, and welcome to 2024 and the January issue of the Castle Hills Reporter!

Over the past months, people have asked me about what it's like being on City Council;

do the Councilmember "places" represent an area; are there offices at City Hall and do Councilmembers have office hours; what do Councilmembers do and what are the time requirements; how do you like this job, etc. I'm pretty sure others could have similar questions, so here are some general answers:

- Councilmembers represent the entire community and not a specific neighborhood. The "Places" are designated to facilitate annual elections, with the Mayor, Place 2 and Place 3 elections held in odd-numbered years and Places 1, 4, and 5 in even-numbered years. Also, there is no political party affiliation in these elections.
- Councilmembers don't have offices at City Hall so there are no office hours. All Councilmembers are easily reached by telephone, text, or email, as well as in-person visits wherever they are arranged.
- Councilmembers prepare for City Council meetings, held the 2nd Tuesday of each month at 6:30pm and other meetings as necessary, by reviewing the agenda that is prepared and distributed by the City Manager, with input from departments and Councilmembers, as well as requests from citizens. These items are then discussed and possibly acted upon at the Council meetings.
- Councilmembers appoint people to serve on City boards, commissions, and committees, including the Architectural Review Committee, Board of Adjustment, Crime Control and Prevention District, Economic Development Committee, Parks and Projects Commission, and Zoning Commission. These committee members and commissioners volunteer their time (as do Councilmembers) to meet and review items brought before them and make recommendations to Council, except the Board of Adjustment, whose decision is final.
- Councilmembers attend educational sessions and conferences. I have attended several sessions for newly-elected officials. The Texas Municipal League (TML) holds an annual conference that most of the Councilmembers attend. There are other conferences and sessions regarding specific areas of governing, such as Economic Development, that Councilmembers have attended.
- Councilmembers represent the city at Castle Hills business openings and events, at various San Antonio functions, and at TML regional meetings.
- Additionally, Councilmembers serve as liaisons to committees and coordinate specific projects. As an example, Councilmember Jason Smith and I are working with our City Attorney, Marc Schnall, to finalize the updated Council Relations and Ethics Policies that were put in place in December 2020 and reviewed at the December 2023 Council meeting. These policies are the roadmap to help ensure ethical, effective governing and leadership and set out expectations and standards to which Councilmembers hold themselves. They will be adopted at the January Council meeting and will be on the city website.
- Writing articles for this publication is another Councilmember responsibility that takes some time to prepare. Communication

and keeping the community informed is an important part of this job.

- The answer to "What are the time commitments?" is "That depends, and they vary." Some activities (such as preparing for and attending Council meetings) require more time than others. Councilmembers plan their time to arrange Council, professional and personal commitments into their lives to work best for them, and things run smoothly.
- And the answer to "How do you like this job?" That's easy. I love this job! This is a special opportunity, and an honor, to be able to give back to this community that I've loved and served for so many years.

That's a good stopping point. As always, you're encouraged to attend the Council meetings, in person or Livestream on the city website, [cityofcastlehills.com](https://www.cityofcastlehills.com), or to view on the website or on YouTube at <https://www.youtube.com/@cityofcastlehillstexas3998>.

One last thing. I've met a number of new families in our community, many that have infants and toddlers. Plus, some of our "older" residents are welcoming babies into their families. When I see families with babies and toddlers, I talk to the moms or dads about making connections in the community, and they've been happy to provide their contact information. With the start of the new year, it's time to take the next steps to put things together.

There are group Facebook pages and other connections among families already established, which is fantastic! Please contact me about what's going on in your group and how we can connect new people to you; if you know of a family that you think would like to be connected; or if you are that family and would like to meet other families. We'd like to include as many neighbors as we can. A couple of moms have offered to help coordinate this, and I'll be getting them together and handing things over to them to take from here. One of those moms said that when they moved here a few years ago, they knew they were moving to a nice neighborhood, but they didn't know they would have a community.

**Community.** One of my very favorite words. So many have put their energy, and their hearts, into helping build our community, and it's great to know people can feel the community spirit. Here's to 2024 being the year our culture of connection takes off in a big way and we show people what a welcoming community of good people and good neighbors looks like. Because now more than ever, Community Matters.

**Denise Haley - Councilmember, Place 2**  
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## KURT MAY

### PLACE 3

### New Year, New Opportunity Castle Hills

A new year brings new opportunities for moving the City of Castle Hills forward. The completion of the Comprehensive Plan in 2023, through the leadership of Councilman Jack Joyce, and many community committee members imparted a gift to the city. That gift is a roadmap to taking next steps realizing our community's goals. Those steps include working together to make infrastructure improvements, solid branding of a city that values natural beauty, promoting the community spirit, and acquiring attractive businesses.

Each of us can participate in the numerous community organizations, Council sub-committees, and Boards that inform City Council. Now is the perfect time to plan what you would like to contribute by way of submitting your name for consideration to serve on City-sponsored bodies or by becoming an active member in our community organizations. Formal selection for city committees and boards typically takes place in the month of May. However, community organizations are planning and developing working groups all year around.

I look forward to working with Councilman Joyce to develop the ordinances and resolutions necessary for implementation of the Comprehensive Plan goals. Specifically, I would like our city recognized for Arbor Day celebrations, wildflower planting, Arborist informed tree planting, and developed park trails. All these goals require citizen input, for execution. Please consider a perusal of the City's website that contains the Comprehensive Plan and consider taking a step forward in making the Plan a reality. Volunteers and ideas are always welcome.

On the fiscal side of our new year goals, the Council has discussed at numerous prior meetings the use of renewal energy sources to cut our year-over-year expenses. These proposals will likely be evaluated and reviewed again by the Council, and your input is appreciated. Our city will be reviewing available grants, and possible funding sources for long-term solutions. Again, your input is appreciated.

Finally, for purposes of the planning of the 75th Founding Anniversary, please continue to submit snippets of news articles, old photos, and personal narratives (preferably based on provable facts) to the Castle Hills Historical Society. Should you wish to be included in the invitation for meetings for this planning, please respond through the email or phone number listed below.

I look forward to hearing from you soon.

*Kurt May*

**Councilmember, Place 3**

City of Castle Hills

Kurtmay1961@gmail.com | 210-273-8134



## JACK JOYCE

### PLACE 4, Mayor Pro Team

### *Friends and Neighbors,*

Welcome to another year full of promise and possibility for our fine City. It will certainly be challenging to top last year's successes.

Although 2023 started out on a sad note with the passing of our beloved Sergeant Ron Singleton, there are many accomplishments/milestones to celebrate:

- Congratulated Rick Harada on 30 years of service with the Public Works Department.
- At the direction of voters, purchased \$6 million in Certificates of Obligation for the continued work on our street and drainage issues, including the final phase of full street reconstruction.
- Received just over \$1 million in ARPA (American Rescue Plan) funds.
- Adopted a Comprehensive Plan.
- Established an Economic Development Committee.
- Thanks to the continuous efforts of the Castle Hills Community Organization, greatly improved our sense of community with numerous fun events.
- Made improvements to the Commons including a new playground and an electrical upgrade and made progress on the design of other amenities.
- Began an engineering evaluation of the City Hall building.
- Welcomed new Councilmembers Denise Haley and Jason Smith, with gratitude to former Councilmembers Frank Paul and Joe Izbrand.
- Welcomed many new businesses to Castle Hills.
- Improved the tree ordinance to better monitor tree removal and oak wilt.
- Rewarded our fine staff with a cost-of-living increase and salary increases as appropriate.
- Gave City Manager Ryan Rapelye a well-deserved glowing review and extended his contract for three more years.

None of the above successes could have happened without the team effort of citizen committees and boards, City staff led by Mr. Rapelye, the leadership of City Council; and most important, the support of the citizens of Castle Hills. I am most grateful for your support as we try to make our City even more beautiful and desirable than it is now.

Best wishes to you and your families for the New Year!

Comments and thoughts welcome as always.

*Jack Joyce*

**Councilmember, Place 4, Mayor Pro Team**

City of Castle Hills

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# CASTLE HILLS PUBLIC WORKS SERVICES SCHEDULE

## REGULAR NON-HOLIDAY WEEK:

Pick-up Garbage, Leaf Bags, Brush Piles, Recycling - MUST be out by 7:00 AM

# 2024

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Limit 10  
32 Gallon Bags



**MONDAY HOLIDAY:** Garbage & Recycle only. No Brush or Leaves.

NORTH OF LOOP 410	MON	TUE	WED	THU	FRI
SOUTH OF LOOP 410	MON	TUE	WED	THU	FRI

**THURSDAY HOLIDAY:** Garbage & Recycle only. No Brush or Leaves.

NORTH OF LOOP 410	MON	TUE	WED	THU	FRI
SOUTH OF LOOP 410	MON	TUE	WED	THU	FRI

**FRIDAY HOLIDAY:** Garbage & Recycle only. No Brush or Leaves.

NORTH OF LOOP 410	MON	TUE	WED	THU	FRI
SOUTH OF LOOP 410	MON	TUE	WED	THU	FRI

## 2024 City Holidays

JAN 1	New Year's Day	MON
JAN 15	ML King, JR. Day	MON
FEB 19	President's Day	MON
APR 26	Battle of Flowers Day	FRI
MAY 27	Memorial Day	MON
JULY 4	Independence Day	THUR
SEPT 2	Labor Day	MON
NOV 11	Veterans Day	MON
NOV 28	Thanksgiving Day	THUR
NOV 29	Thanksgiving Day After	FRI
DEC 25	Christmas Day	WED

### Important Note:

There is **NO BRUSH OR LEAF PICKUP on a Holiday week**. Do not put out brush or leaves as they will not be picked up. Regular brush and leaf pickup will resume the following non-holiday week.

*Thank You!*

# 2024



## Catching up at "The Castle" Municipal Court Edition

By Christina "Tina" Zelenak, Clerk of The Court


In 1899 the Texas Legislature created a "corporation court" which means and is commonly referred to as "municipal court" for the cities which were incorporated. There are over 900 municipal courts in the state of Texas. Municipal courts are either a court of "non-record" or a "court of record" and the Castle Hills Municipal Court is a court of record. We are staffed with a judge, clerk of the court, deputy clerk and warrant officer. The municipal court is a fine only court that handles Class C misdemeanors and some civil cases which include city ordinance violations and dangerous dog cases. Out of all the courts a court user may encounter the municipal court is the most common and most likely the only court they will have an interaction with.


When a defendant is issued a citation (typically by a peace officer) or a summons, they are required to appear in court on a certain date and time. At the time the defendant appears in court they are given the opportunity to speak to the prosecutor regarding how they want to proceed with resolving their citation. When speaking to the prosecutor defendants may make requests for a bench/ jury trial, negotiate a plea deal, community service, driver safety course, deferred disposition, or a payment plan. Most municipal courts give the defendant the opportunity to resolve their citation prior to their scheduled court appearance by filing their request at the clerk's office or mailing their request to the court however there are certain violations that require a court appearance. If you have any questions or would like to learn more about municipal court, come by the clerk's office and we will be happy to speak with you.

In the event you receive a citation or summons that has been filed with the Castle Hills Municipal Court you may review your options to resolve your citation at [www.castlehill-tx.gov](http://www.castlehill-tx.gov) or by calling the clerk's office. The best ways to contact us are by phone at 210-293-9679, email [court@castlehill-tx.gov](mailto:court@castlehill-tx.gov), or at the clerk's office located at City Hall.

### Always Be Notified

Sign up for the new Castle Hills Alerts & Receive Important Notifications via Text Message!

 SEVERE WEATHER ALERTS
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  EVENT REMINDERS



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### RAVE ALERT

Visit [www.citycastlehill-tx.com](http://www.citycastlehill-tx.com) To Register Online or Scan QR CODE TODAY!

This service is provided by the City of Castle Hills at no cost to the public; however, message and data rates may apply depending on your provider and phone services. Please refer to your mobile phone's service plan for more information.

If you have any questions, please contact Fire Chief, Jim Ladewig, at 210-293-9677.

# A New Year A New You!



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-  Alzheimer's Association-certified memory care
-  Pet-friendly
-  Regular family events

*"Everyone my brother has come in contact with is warm, friendly, and helpful. He is a little withdrawn but now participates in almost all the activities and trusts the staff as family. He has more of a social life at The Gardens of Castle Hills than he ever had on his own."*

- Family Member Review, A Place for Mom

**Let your loved one embrace a 'New You' this New Year in a community that values care, comfort, and camaraderie.**

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